

# 消費者契約法

## Consumer Contract Act

(平成十二年五月十二日法律第六十一号)  
(Act No. 61 of May 12, 2000)

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第一章 総則  
Chapter I General Provisions

（目的）

(Purpose)

第一条 この法律は、消費者と事業者との間の情報の質及び量並びに交渉力の格差に鑑み、事業者の一定の行為により消費者が誤認し、又は困惑した場合等について契約の申込み又はその承諾の意思表示を取り消すことができることとするとともに、事業者の損害賠償の責任を免除する条項その他の消費者の利益を不当に害することとなる条項の全部又は一部を無効とするほか、消費者の被害の発生又は拡大を防止するため適格消費者団体が事業者等に対し差止請求をすることができることとするにより、消費者の利益の擁護を図り、もって国民生活の安定向上と国民経済の健全な発展に寄与することを目的とする。

Article 1 The purpose of this Act is to protect the interests of consumers, thereby contributing to the stabilization and improvement of the general welfare and lives of the people and to the sound development of the national economy, in consideration of the disparity in the quality and quantity of information and negotiating power between consumers and business operators, by permitting a consumer to rescind the offer or the acceptance of the offer for a contract when the consumer misunderstood or was confused by certain actions by the business operator, and by fully or partially nullifying any escape clauses for the business operator or any other clause that would unfairly harm the interests of consumers, or by enabling qualified consumer organizations to demand cease and desist to or seek injunctive relief against a business operator or its affiliates in order to prevent victimization of consumers from burgeoning.

（定義）

(Definitions)

第二条 この法律において「消費者」とは、個人（事業として又は事業のために契約の当事者となる場合におけるものを除く。）をいう。

Article 2 (1) The term "consumer" as used in this Act means an individual (excluding one who is functioning as a business entity in a contract).

2 この法律（第四十三条第二項第二号を除く。）において「事業者」とは、法人その他の団体及び事業として又は事業のために契約の当事者となる場合における個人をいう。

(2) The term "business operator" as used in this Act (excluding Article 43,

paragraph (2), item (ii)) means a corporation or association, or an individual who becomes a party to a contract as a business or for business purposes.

3 この法律において「消費者契約」とは、消費者と事業者との間で締結される契約をいう。

(3) The term "consumer contract" as used in this Act means a contract entered into by and between a consumer and a business operator.

4 この法律において「適格消費者団体」とは、不特定かつ多数の消費者の利益のためにこの法律の規定による差止請求権を行使するのに必要な適格性を有する法人である消費者団体（消費者基本法（昭和四十三年法律第七十八号）第八条の消費者団体をいう。以下同じ。）として第十三条の定めるところにより内閣総理大臣の認定を受けた者をいう。

(4) The term "qualified consumer organization" as used in this Act means a corporation certified by the prime minister pursuant to Article 13 as a consumer organization (meaning a consumer organization as referenced in Article 8 of the Basic Consumer Act (Act No. 78 of 1968); the same applies hereinafter), which has the qualifications necessary to exercise the right to demand cease and desist or seeking injunctive relief as governed by this Act in the interest of a large, non-exclusive group of consumers.

（事業者及び消費者の努力）

(Efforts of Business Operators and Consumers)

第三条 事業者は、次に掲げる措置を講ずるよう努めなければならない。

Article 3 (1) Business operators must try to take the following measures:

一 消費者契約の条項を定めるに当たっては、消費者の権利義務その他の消費者契約の内容が、その解釈について疑義が生じない明確なもので、かつ、消費者にとって平易なものになるよう配慮すること。

(i) when drafting the clauses of consumer contracts, business operators are to give consideration so that consumers' rights and obligations and other provisions in their contracts are plain and clear for the consumers, leaving no doubt in their interpretation;

二 消費者契約の締結について勧誘をするに際しては、消費者の理解を深めるために、物品、権利、役務その他の消費者契約の目的となるものの性質に応じ、事業者が知ることができた個々の消費者の年齢、心身の状態、知識及び経験を総合的に考慮した上で、消費者の権利義務その他の消費者契約の内容についての必要な情報を提供すること。

(ii) when soliciting consumers to enter into a consumer contract, in order to deepen the consumer's understanding of the contract, business operators provide necessary information regarding consumer rights and obligations while also comprehensively taking into account what the business operator knows regarding the age, physical and mental conditions, knowledge and experience of each individual consumer in accordance with the nature of the

goods, rights, services and any other things for the purpose of the consumer contract;

三 民法（明治二十九年法律第八十九号）第五百四十八条の二第一項に規定する定型取引合意に該当する消費者契約の締結について勧誘をするに際しては、消費者が同項に規定する定型約款の内容を容易に知り得る状態に置く措置を講じているときを除き、消費者が同法第五百四十八条の三第一項に規定する請求を行うために必要な情報を提供すること。

(iii) when soliciting consumers to enter into a consumer contract that is subject to an agreement on standard transaction as set forth in Article 548, paragraph (1) of the Civil Code (Act No. 89 of 1896), excluding cases in which measures are taken to ensure that the substance of the standard terms of contract set forth in the same paragraph is readily understandable by the consumer, business operators are to provide information necessary for the consumer to make a demand as set forth in Article 548-3, paragraph (1) of the same Act; and

四 消費者の求めに応じて、消費者契約により定められた当該消費者が有する解除権の行使に関して必要な情報を提供すること。

(iv) in response to a consumer's request, business operators are to provide necessary information related to exercising the right to cancel held by the consumer specified in the consumer contract.

2 消費者は、消費者契約を締結するに際しては、事業者から提供された情報を活用し、消費者の権利義務その他の消費者契約の内容について理解するよう努めるものとする。

(2) When entering into a consumer contract, a consumer is to try to make use of the information provided by the business operator and to understand the consumer rights and obligations and other provisions of the contract.

## 第二章 消費者契約

### Chapter II Consumer Contracts

#### 第一節 消費者契約の申込み又はその承諾の意思表示の取消し

##### Section 1 Rescinding an Offer or Acceptance of an Offer of a Consumer Contract

（消費者契約の申込み又はその承諾の意思表示の取消し）

(Rescinding an Offer or Acceptance of an Offer in a Consumer Contract)

第四条 消費者は、事業者が消費者契約の締結について勧誘をするに際し、当該消費者に対して次の各号に掲げる行為をしたことにより当該各号に定める誤認をし、それによって当該消費者契約の申込み又はその承諾の意思表示をしたときは、これを取り消すことができる。

Article 4 (1) A consumer may rescind an offer or acceptance of an offer if any of the actions set forth in the following items taken by the business operator in soliciting the consumer to enter into a consumer contract caused the consumer

to be under a mistaken belief prescribed in the items and as a result made the offer or communicated the acceptance:

一 重要事項について事実と異なることを告げること。 当該告げられた内容が事実であるとの誤認

(i) conveying something that is different from the truth with regard to an important matter: a mistaken belief that what has been told is true; and

二 物品、権利、役務その他の当該消費者契約の目的となるものに関し、将来におけるその価額、将来において当該消費者が受け取るべき金額その他の将来における変動が不確実な事項につき断定的判断を提供すること。 当該提供された断定的判断の内容が確実であるとの誤認

(ii) providing a conclusive assessment of future prices, amount of money that a consumer will receive in the future, or any other matters whose changes in the future is uncertain, in connection with goods, rights, services or other things that may be the subject matter of a consumer contract: a mistaken belief that the conclusive assessment provided is certain.

2 消費者は、事業者が消費者契約の締結について勧誘をするに際し、当該消費者に対してある重要事項又は当該重要事項に関連する事項について当該消費者の利益となる旨を告げ、かつ、当該重要事項について当該消費者の不利益となる事実（当該告知により当該事実が存在しないと消費者が通常考えるべきものに限る。）を故意又は重大な過失によって告げなかったことにより、当該事実が存在しないとの誤認をし、それによって当該消費者契約の申込み又はその承諾の意思表示をしたときは、これを取り消すことができる。ただし、当該事業者が当該消費者に対し当該事実を告げようとしたにもかかわらず、当該消費者がこれを拒んだときは、この限りでない。

(2) A consumer may rescind an offer or acceptance of an offer if a business operator, in soliciting the consumer to enter into a consumer contract, conveys to the consumer that an important matter or matters related to the important matter would be advantageous to the consumer, but fails to convey an important fact that would be disadvantageous to the consumer intentionally or in gross negligence (limited to a fact that a consumer would normally think to be non-existent based on what has been conveyed), causing the consumer to mistakenly believe that the fact in question does not exist and therefore the consumer made the offer or communicated the acceptance; provided, however, that this does not apply if the business operator has attempted to convey the fact to the consumer and the consumer has rejected the attempt.

3 消費者は、事業者が消費者契約の締結について勧誘をするに際し、当該消費者に対して次に掲げる行為をしたことにより困惑し、それによって当該消費者契約の申込み又はその承諾の意思表示をしたときは、これを取り消すことができる。

(3) A consumer may rescind an offer or acceptance of an offer in a consumer contract if the consumer manifested that intention as a result of being overwhelmed by any of the following actions taken by the business operator in soliciting the consumer to enter into the consumer contract:

一 当該事業者に対し、当該消費者が、その住居又はその業務を行っている場所から退去すべき旨の意思を示したにもかかわらず、それらの場所から退去しないこと。

(i) failing to leave the consumer's residence or place of business, despite the consumer manifesting intentions that the business operator leave that place;

二 当該事業者が当該消費者契約の締結について勧誘をしている場所から当該消費者が退去する旨の意思を示したにもかかわらず、その場所から当該消費者を退去させないこと。

(ii) preventing the consumer from leaving the place where the business operator is soliciting the consumer to enter into the consumer contract, despite the consumer's intention to leave;

三 当該消費者に対し、当該消費者契約の締結について勧誘をすることを告げずに、当該消費者が任意に退去することが困難な場所であることを知りながら、当該消費者をその場所に同行し、その場所において当該消費者契約の締結について勧誘をすること。

(iii) accompanying the consumer to a place without telling the intended solicitation for a consumer contract, knowing that it would be difficult for the consumer willingly to leave the place where the business operator actually solicits the consumer to enter into the consumer contract;

四 当該消費者が当該消費者契約の締結について勧誘を受けている場所において、当該消費者が当該消費者契約を締結するか否かについて相談を行うために電話その他の内閣府令で定める方法によって当該事業者以外の者と連絡する旨の意思を示したにもかかわらず、威迫する言動を交えて、当該消費者が当該方法によって連絡することを妨げること。

(iv) despite the consumer expressing an intent to contact a person other than the business operator by telephone or other means specified by Cabinet Office Order in order to have a consultation on whether or not to enter into the contract, using intimidating words and deeds and preventing the consumer from making the contact in a place where the consumer is being solicited to enter into the consumer contract;

五 当該消費者が、社会生活上の経験が乏しいことから、次に掲げる事項に対する願望の実現に過大な不安を抱いていることを知りながら、その不安をあおり、裏付けとなる合理的な根拠がある場合その他の正当な理由がある場合でないのに、物品、権利、役務その他の当該消費者契約の目的となるものが当該願望を実現するために必要である旨を告げること。

(v) while knowing that a consumer who has little life experience is overly worried about fulfilling the aspirations regarding the following matters, the business operator prompts fears of the consumers and conveys that the goods, rights, services and any other things for the purpose of the consumer contracts are necessary to fulfill the consumer's aspirations although there are no reasonable grounds or rational basis supporting that necessity, in matters such as:

イ 進学、就職、結婚、生計その他の社会生活上の重要な事項

(a) education, employment, marriage, livelihood and other important matters in daily life;

ロ 容姿、体型その他の身体の特徴又は状況に関する重要な事項

(b) physical appearance, body type and other important matters related to physical characteristics or conditions;

六 当該消費者が、社会生活上の経験が乏しいことから、当該消費者契約の締結について勧誘を行う者に対して恋愛感情その他の好意の感情を抱き、かつ、当該勧誘を行う者も当該消費者に対して同様の感情を抱いているものと誤信していることを知りながら、これに乗じ、当該消費者契約を締結しなければ当該勧誘を行う者との関係が破綻することになる旨を告げること。

(vi) a consumer who has little life experience develops romantic feelings or other favorable feelings toward a business operator that solicits consumer contracts and knowing that the consumer may mistakenly believe that the business operator has reciprocal feelings toward the consumer, the business operator takes advantage of this situation, tells the consumer that the relationship between them will fail unless the consumer enters into the contract;

七 当該消費者が、加齢又は心身の故障によりその判断力が著しく低下していることから、生計、健康その他の事項に関しその現在の生活の維持に過大な不安を抱いていることを知りながら、その不安をあおり、裏付けとなる合理的な根拠がある場合その他の正当な理由がある場合でないのに、当該消費者契約を締結しなければその現在の生活の維持が困難となる旨を告げること。

(vii) while knowing that a consumer is overly worried about maintaining their current life with respect to livelihoods, health and other matters because their decision-making capacity is extremely diminished due to aging or mental and physical disorders, the business operator takes advantage of the situation, prompts their fears and although there are no reasonable grounds for supporting solicitation nor any other rational basis, the business operator states that it will be difficult for the consumer to maintain their current life unless the consumer enters into the consumer contract;

八 当該消費者に対し、靈感その他の合理的に実証することが困難な特別な能力による知見として当該消費者又はその親族の生命、身体、財産その他の重要な事項について、そのままでは現在生じ、若しくは将来生じ得る重大な不利益を回避することができないとの不安をあおり、又はそのような不安を抱いていることに乗じて、その重大な不利益を回避するためには、当該消費者契約を締結することが必要不可欠である旨を告げること。

(viii) in order to fuel their fear, the business operator indicates to the consumer that supernatural senses or other special abilities, that are difficult reasonably to verify, have shown that it would be impossible to avoid a serious misfortune that could happen in the present or future to the life,

body, property, or other important matter of the consumer or a relative of the consumer unless the consumer takes certain measures, or takes advantage of the fact that the consumer holds such fear, and informs the consumer that entering into the consumer contract is indispensable for avoiding those serious misfortunes;

九 当該消費者が当該消費者契約の申込み又はその承諾の意思表示をする前に、当該消費者契約を締結したならば負うこととなる義務の内容の全部若しくは一部を実施し、又は当該消費者契約の目的物の現状を変更し、その実施又は変更前の原状の回復を著しく困難にすること。

(ix) before a consumer makes a manifestation of intention of an offer for a consumer contract or acceptance of such an offer, the business operator implements, in whole or in part, the obligations that are supposed to be fulfilled when the consumer enters into the contract, or changes the substance of the subject matter of the consumer contract, thus making it extremely difficult to restore the situation to the original status before the implementation or change; and

十 前号に掲げるもののほか、当該消費者が当該消費者契約の申込み又はその承諾の意思表示をする前に、当該事業者が調査、情報の提供、物品の調達その他の当該消費者契約の締結を目指した事業活動を実施した場合において、当該事業活動が当該消費者からの特別の求めに応じたものであったことその他の取引上の社会通念に照らして正当な理由がある場合でないのに、当該事業活動が当該消費者のために特に実施したものである旨及び当該事業活動の実施により生じた損失の補償を請求する旨を告げること。

(x) in addition to what is provided for in the preceding item, when the business operator performs investigations, provides information, procures goods, or performs other business activities aiming at concluding a consumer contract before the consumer makes a manifestation of intention of an offer for a consumer contract or acceptance of such an offer, tells the consumer that the business activities have been performed in particular for the consumer, and also requests compensation for time and efforts expended for those business activities despite the fact that there was no special request from the consumer for those business activities, nor any reasonable grounds in light of other business social norms.

4 消費者は、事業者が消費者契約の締結について勧誘をするに際し、物品、権利、役務その他の当該消費者契約の目的となるものの分量、回数又は期間（以下この項において「分量等」という。）が当該消費者にとっての通常分量等（消費者契約の目的となるものの内容及び取引条件並びに事業者がその締結について勧誘をする際の消費者の生活の状況及びこれについての当該消費者の認識に照らして当該消費者契約の目的となるものの分量等として通常想定される分量等をいう。以下この項において同じ。）を著しく超えるものであることを知っていた場合において、その勧誘により当該消費者契約の申込み又はその承諾の意思表示をしたときは、これを取り消すことが



できる。事業者が消費者契約の締結について勧誘をするに際し、消費者が既に当該消費者契約の目的となるものと同種のものを目的とする消費者契約（以下この項において「同種契約」という。）を締結し、当該同種契約の目的となるものの分量等と当該消費者契約の目的となるものの分量等とを合算した分量等が当該消費者にとっての通常の分量等を著しく超えるものであることを知っていた場合において、その勧誘により当該消費者契約の申込み又はその承諾の意思表示をしたときも、同様とする。

(4) A consumer may rescind an offer or acceptance of an offer in a consumer contract if the business operator knew in soliciting the consumer to enter into the consumer contract, that the quantity, the frequency, or the duration (hereinafter referred to in this paragraph as a "quantity, frequency, or duration") of the goods, rights, services or other things for the purpose of the consumer contract greatly exceeded the normal quantity, frequency, or duration for a consumer (meaning the quantity, frequency, or duration that would normally be presumed to be that of the purpose of such a consumer contract in light of the terms and the subject matter of the contract, the consumer's situation in life at the time of the business operator's solicitation to enter into the contract, and the consumer's awareness of this; hereinafter the same applies in this paragraph), and if the consumer manifested the intention to be bound based on that solicitation. The same applies if a business operator knew in soliciting a consumer to enter into a consumer contract, that the consumer had already entered into another consumer contract whose purpose was of the same type as the purpose of the consumer contract the business operator was soliciting (hereinafter referred to in this paragraph as the "contract of the same type") and the total quantity, frequency, or duration of the purpose of the contract of the same type and that of the consumer contract in question greatly exceeds the normal quantity, frequency, or duration for a consumer, and the consumer manifested the intention to be bound based on that solicitation.

5 第一項第一号及び第二項の「重要事項」とは、消費者契約に係る次に掲げる事項（同項の場合にあっては、第三号に掲げるものを除く。）をいう。

(5) The term "important matter" as used in paragraph (1), item (i) and paragraph (2) means the following matters (excluding the matters set forth in item (iii) below, in the case provided for in paragraph (2)) regarding a consumer contract:

一 物品、権利、役務その他の当該消費者契約の目的となるものの質、用途その他の内容であって、消費者の当該消費者契約を締結するか否かについての判断に通常影響を及ぼすべきもの

(i) the quality, purpose of use, and other details of the goods, rights, services, or other things for the purpose of the consumer contract which would normally influence a consumer's decision as to whether to enter into that contract;

二 物品、権利、役務その他の当該消費者契約の目的となるものの対価その他の取引条件であって、消費者の当該消費者契約を締結するか否かについての判断に通常影響を及ぼすべきもの

(ii) the price and other terms of a transaction involving the goods, rights, services, or other things for the purpose of the consumer contract which would normally influence a consumer's decision as to whether to enter into that contract; and

三 前二号に掲げるもののほか、物品、権利、役務その他の当該消費者契約の目的となるものが当該消費者の生命、身体、財産その他の重要な利益についての損害又は危険を回避するために通常必要であると判断される事情

(iii) circumstances other than what are provided for in the preceding two items, in which the goods, rights, services, or other things for the purpose of the consumer contract is generally determined to be necessary in order to avoid damage or risk to the consumer's life, person, property, or other important benefits.

6 第一項から第四項までの規定による消費者契約の申込み又はその承諾の意思表示の取消しは、これをもって善意でかつ過失がない第三者に対抗することができない。

(6) The rescission of an offer or acceptance of an offer of a consumer contract as provided under paragraphs (1) through (4) may not be asserted against a third party not having relevant knowledge and without negligence.

(媒介の委託を受けた第三者及び代理人)

(Third Parties and Agents Commissioned as Intermediaries)

第五条 前条の規定は、事業者が第三者に対し、当該事業者と消費者との間における消費者契約の締結について媒介をすることの委託（以下この項において単に「委託」という。）をし、当該委託を受けた第三者（その第三者から委託（二以上の段階にわたる委託を含む。）を受けた者を含む。以下「受託者等」という。）が消費者に対して同条第一項から第四項までに規定する行為をした場合について準用する。この場合において、同条第二項ただし書中「当該事業者」とあるのは、「当該事業者又は次条第一項に規定する受託者等」と読み替えるものとする。

Article 5 (1) The provisions of the preceding Article apply mutatis mutandis if a business operator commissions a third party to act as an intermediary in concluding a consumer contract between the business operator and a consumer (referred to simply as "commission" for the purposes of this paragraph), and the third party (including a person commissioned by a third party (including further commission at the second or higher degree of separation from the original commission); hereinafter referred to as a "directly or indirectly commissioned party") conducts acts in any of the ways provided for in paragraphs (1) through (4) of the preceding Article toward the consumer. In this case, the term "business operator" in the proviso to paragraph (2) of the preceding Article is deemed to be replaced with the "business operator or a

directly or indirectly commissioned party provided for in paragraph (1) of the following Article."

2 消費者契約の締結に係る消費者の代理人（復代理人（二以上の段階にわたり復代理人として選任された者を含む。）を含む。以下同じ。）、事業者の代理人及び受託者等の代理人は、前条第一項から第四項まで（前項において準用する場合を含む。次条から第七条までにおいて同じ。）の規定の適用については、それぞれ消費者、事業者及び受託者等とみなす。

(2) An agent of the consumer (including a subagent (including any person appointed as a subagent at the second or higher degree of separation from the original agent); the same applies hereinafter), business operator, or directly or indirectly commissioned party involved in the conclusion of a consumer contract is deemed to be the consumer, business operator, or directly or indirectly commissioned party in relation to the application of paragraphs (1) through (4) of the preceding Article (including as applied mutatis mutandis pursuant to the preceding paragraph; the same applies to Articles from the following Article to Article 7).

（解釈規定）

（Interpretative Provisions）

第六条 第四条第一項から第四項までの規定は、これらの項に規定する消費者契約の申込み又はその承諾の意思表示に対する民法第九十六条の規定の適用を妨げるものと解してはならない。

Article 6 The provisions of Article 4, paragraphs (1) through (4) must not be interpreted as precluding the application of Article 96 of the Civil Code to an offer or acceptance of an offer of a consumer contract falling under these paragraphs.

（取消権を行使した消費者の返還義務）

（Refund Obligation of a Consumer Exercising the Rescission Right）

第六条の二 民法第百二十一条の二第一項の規定にかかわらず、消費者契約に基づく債務の履行として給付を受けた消費者は、第四条第一項から第四項までの規定により当該消費者契約の申込み又はその承諾の意思表示を取り消した場合において、給付を受けた当時その意思表示が取り消すことができるものであることを知らなかったときは、当該消費者契約によって現に利益を受けている限度において、返還の義務を負う。

Article 6-2 Notwithstanding the provisions of Article 121-2, paragraph (1) of the Civil Code, a consumer who has received benefits by a business operator's performance of an obligation under a consumer contract is obliged to return the benefits to the extent actually enriched by the consumer contract, if the consumer has rescinded the offer of a consumer contract or acceptance of an offer pursuant to the provisions of Article 4, paragraphs (1) through (4) and at the time of receiving the benefits the consumer did not know that it was

rescindable.

(取消権の行使期間等)

**(Time Period for Exercising the Rescission Right)**

第七条 第四条第一項から第四項までの規定による取消権は、追認をすることができる時から一年間（同条第三項第八号に係る取消権については、三年間）行わないときは、時効によって消滅する。当該消費者契約の締結の時から五年（同号に係る取消権については、十年）を経過したときも、同様とする。

Article 7 (1) The rescission right under Article 4, paragraphs (1) through (4) is time-barred if it is not exercised within one year (for the rescission right set forth in paragraph (3), item (viii) of the same Article, three years) from the time that affirmation becomes possible. The same applies when five years (for the rescission right set forth in the same item, ten years) have elapsed since the conclusion of a consumer contract.

2 会社法（平成十七年法律第八十六号）その他の法律により詐欺又は強迫を理由として取消しをすることができないものとされている株式若しくは出資の引受け又は基金の拠出が消費者契約としてされた場合には、当該株式若しくは出資の引受け又は基金の拠出に係る意思表示については、第四条第一項から第四項までの規定によりその取消しをすることができない。

(2) If a subscription for shares or equity or a contribution of funds that the Companies Act (Act No. 86 of 2005) or any other law establishes may not be rescinded on the grounds of fraud or duress is undertaken as a consumer contract, the consumer may not rescind the manifestation of an intention to be bound by the subscription for shares or equity or by the contribution of funds, pursuant to Article 4, paragraphs (1) through (4).

## 第二節 消費者契約の条項の無効

### Section 2 Nullity of Consumer Contract Clauses

(事業者の損害賠償の責任を免除する条項等の無効)

**(Nullity of Clauses Exempting a Business Operator from Liability for Damages)**

第八条 次に掲げる消費者契約の条項は、無効とする。

Article 8 (1) The following consumer contract clauses are void:

一 事業者の債務不履行により消費者に生じた損害を賠償する責任の全部を免除し、又は当該事業者にその責任の有無を決定する権限を付与する条項

(i) clauses completely exempting a business operator from liability to compensate a consumer for damages arising from default by the business operator, or granting authority to the business operator to determine whether or not the business operator is responsible;

二 事業者の債務不履行（当該事業者、その代表者又はその使用する者の故意又は重

大な過失によるものに限る。)により消費者に生じた損害を賠償する責任の一部を免除し、又は当該事業者はその責任の限度を決定する権限を付与する条項

(ii) clauses partially exempting a business operator from liability to compensate for damages arising from default by the business operator, or granting authority to the business operator to determine to what extent the business operator is responsible (limited to default which arises due to an intentional act or gross negligence on the part of the business operator, the business operator's representative, or employees);

三 消費者契約における事業者の債務の履行に際してされた当該事業者の不法行為により消費者に生じた損害を賠償する責任の全部を免除し、又は当該事業者はその責任の有無を決定する権限を付与する条項

(iii) clauses completely exempting a business operator from liability to compensate for damages to a consumer arising from a tortious act committed by the business operator during the business operator's performance of the consumer contract, or granting authority to the business operator to determine whether or not the business operator is responsible therefor; and

四 消費者契約における事業者の債務の履行に際してされた当該事業者の不法行為（当該事業者、その代表者又はその使用する者の故意又は重大な過失によるものに限る。）により消費者に生じた損害を賠償する責任の一部を免除し、又は当該事業者はその責任の限度を決定する権限を付与する条項

(iv) clauses partially exempting a business operator from liability to compensate for damages to a consumer arising from a tortious act committed by the business operator (limited to cases in which this arises due to an intentional act or gross negligence on the part of the business operator, the business operator's representative, or employees) during the business operator's performance of the consumer contract, or granting authority to the business operator to determine to what extent the business operator is responsible.

2 前項第一号又は第二号に掲げる条項のうち、消費者契約が有償契約である場合において、引き渡された目的物が種類又は品質に関して契約の内容に適合しないとき（当該消費者契約が請負契約である場合には、請負人が種類又は品質に関して契約の内容に適合しない仕事の目的物を注文者に引き渡したとき（その引渡しを要しない場合には、仕事が終了した時に仕事の目的物が種類又は品質に関して契約の内容に適合しないとき。）。以下この項において同じ。）に、これにより消費者に生じた損害を賠償する事業者の責任を免除し、又は当該事業者はその責任の有無若しくは限度を決定する権限を付与するものについては、次に掲げる場合に該当するときは、前項の規定は、適用しない。

(2) Regarding the clauses set forth in item (i) or (ii) of the preceding paragraph, when the consumer contract is a contract for value and the delivered subject matter does not conform to the provisions of the contract with respect to type or quality, (in the case that the consumer contract is a service contract, and the

contractor delivers subject matters that do not conform to the provisions of the contract with respect to type or quality to the party that ordered the work (if the work does not require delivery, when the subject matter does not conform to the provisions of the contract with respect to type or quality when the work is completed); hereinafter the same applies in this paragraph) in the event that the clauses exempt the liability of the business operator for compensating damages caused to the consumer by this, or grant the authority to determine the presence of liability or limit the liability to the business operator, and when they fall under the following cases, the provisions of the preceding paragraph do not apply:

一 当該消費者契約において、引き渡された目的物が種類又は品質に関して契約の内容に適合しないときに、当該事業者が履行の追完をする責任又は不適合の程度に応じた代金若しくは報酬の減額をする責任を負うこととされている場合

(i) if the delivered subject matter does not conform to the provisions of the contract with respect to type or quality prescribed in the consumer contract, when it is stated in the contract that the business operator is responsible for subsequent completion, or for reducing its price or offering remuneration depending on the level of nonconformity; and

二 当該消費者と当該事業者の委託を受けた他の事業者との間の契約又は当該事業者と他の事業者との間の当該消費者のためにする契約で、当該消費者契約の締結に先立って又はこれと同時に締結されたものにおいて、引き渡された目的物が種類又は品質に関して契約の内容に適合しないときに、当該他の事業者が、その目的物が種類又は品質に関して契約の内容に適合しないことにより当該消費者に生じた損害を賠償する責任の全部若しくは一部を負い、又は履行の追完をする責任を負うこととされている場合

(ii) a previously or simultaneously concluded contract between the contracting consumer and another business operator commissioned by the contracting business operator, or a previously or simultaneously concluded contract made between the contracting business operator and another business operator for the benefit of the consumer stipulates that when the delivered subject matter does not conform to the contents of the contract with respect to type or quality, the other business operator bears full or partial responsibilities for compensation for damage caused to the consumer due to the subject matter not conforming to the contents of the contract with respect to type or quality, or has responsibility for subsequent completion of the subject matter.

3 事業者の債務不履行（当該事業者、その代表者又はその使用する者の故意又は重大な過失によるものを除く。）又は消費者契約における事業者の債務の履行に際してされた当該事業者の不法行為（当該事業者、その代表者又はその使用する者の故意又は重大な過失によるものを除く。）により消費者に生じた損害を賠償する責任の一部を免除する消費者契約の条項であって、当該条項において事業者、その代表者又はその使用する者の重大な過失を除く過失による行為にのみ適用されることを明らかにして

いないものは、無効とする。

(3) A consumer contract clause is void if it partially exempts a business operator from liability to compensate for damages to a consumer arising from the default of the business operator (excluding those that arise due to an intentional act or gross negligence on the part of the business operator, the business operator's representative, or employees) or a tortious act committed by the business operator (excluding those that arise due to an intentional act or gross negligence on the part of the business operator, the business operator's representative, or employees) during the business operator's performance of the consumer contract and does not clarify that only actions that arise due to a default excluding defaults that arise due to an intentional act or gross negligence on the part of the business operator, the business operator's representative, or employees are applicable.

(消費者の解除権を放棄させる条項等の無効)

(Nullity of Clauses That Force Consumers to Waive Their Right to Cancel)

第八条の二 事業者の債務不履行により生じた消費者の解除権を放棄させ、又は当該事業者はその解除権の有無を決定する権限を付与する消費者契約の条項は、無効とする。

Article 8-2 A consumer contract clause is void if it forces the consumer to waive the right to cancel the contract upon the business operator's failure to perform its obligation or gives the business operator the authority to determine whether it can be cancelled.

(事業者に対し後見開始の審判等による解除権を付与する条項の無効)

(Nullity of Clauses for Granting the Cancellation Right to a Business Operator Due to a Ruling for Commencement of Guardianship)

第八条の三 事業者に対し、消費者が後見開始、保佐開始又は補助開始の審判を受けたことのみを理由とする解除権を付与する消費者契約（消費者が事業者に対し、物品、権利、役務その他の消費者契約の目的となるものを提供することとされているものを除く。）の条項は、無効とする。

Article 8-3 The clauses in a consumer contract that grant a business operator the cancellation right solely because the consumer has received a decision for the commencement of guardianship, curatorship, or assistance are void (excluding those in which the consumer is obliged to provide goods, rights, services, or any other things for the purpose of the consumer contract).

(消費者が支払う損害賠償の額を予定する条項等の無効等)

(Nullity of Clauses Stipulating the Liquidated Damages to Be Paid by a Consumer)

第九条 次の各号に掲げる消費者契約の条項は、当該各号に定める部分について、無効とする。

Article 9 (1) The following consumer contract clauses are void to the extent provided for in each item:

一 当該消費者契約の解除に伴う損害賠償の額を予定し、又は違約金を定める条項であって、これらを合算した額が、当該条項において設定された解除の事由、時期等の区分に応じ、当該消費者契約と同種の消費者契約の解除に伴い当該事業者に生ずべき平均的な損害の額を超えるもの 当該超える部分

(i) clauses stipulating liquidated damages or a fixed penalty for contract cancellation in a total amount that exceeds the average amount of damages that the business operator would incur from the cancellation of a consumer contract of the same type, as a function of the categories of circumstances established in those clauses such as the reason for or timing of the cancellation: the part of the stipulated damages or penalty that exceeds the average amount that would be incurred; and

二 当該消費者契約に基づき支払うべき金銭の全部又は一部を消費者が支払期日（支払回数が二以上である場合には、それぞれの支払期日。以下この号において同じ。）までに支払わない場合における損害賠償の額を予定し、又は違約金を定める条項であって、これらを合算した額が、支払期日の翌日からその支払をする日までの期間について、その日数に応じ、当該支払期日に支払うべき額から当該支払期日に支払うべき額のうち既に支払われた額を控除した額に年十四・六パーセントの割合を乗じて計算した額を超えるもの 当該超える部分

(ii) clauses stipulating liquidated damages or a fixed penalty if the customer fails to pay all or part of an amount of money under the contract by the due date for payment (or by each due date for payment, if there are two or more payments; hereinafter the same applies in this item), in a total amount that exceeds the amount arrived at when the amount owing on the due date with the part of the amount that has actually been paid deducted as of the due date is multiplied by 14.6% per annum, based on the number of days in the period from the day after the due date for payment until the day on which the money is paid: the part of the stipulated damages or penalty exceeding the amount so calculated.

2 事業者は、消費者に対し、消費者契約の解除に伴う損害賠償の額を予定し、又は違約金を定める条項に基づき損害賠償又は違約金の支払を請求する場合において、当該消費者から説明を求められたときは、損害賠償の額の予定又は違約金の算定の根拠（第十二条の四において「算定根拠」という。）の概要を説明するよう努めなければならない。

(2) If a business operator claims damages or demands a penalty payment for cancellation of a contract by a consumer based on a clause stipulating damages or fixed penalties for contract cancellation, the business operator must try to provide an outline of the grounds for the estimation of the amount of damages or the calculation of the penalty upon the consumer's request of an explanation.



(消費者の利益を一方的に害する条項の無効)

**(Nullity of Clauses Unilaterally Prejudicial to Consumers' Interests)**

第十条 消費者の不作为をもって当該消費者が新たな消費者契約の申込み又はその承諾の意思表示をしたものとみなす条項その他の法令中の公の秩序に関しない規定の適用による場合に比して消費者の権利を制限し又は消費者の義務を加重する消費者契約の条項であつて、民法第一条第二項に規定する基本原則に反して消費者の利益を一方的に害するものは、無効とする。

Article 10 A consumer contract clause is void if it deems a consumer's nonfeasance to manifest an intention to be bound by the offer of a consumer contract or by the acceptance of such an offer, or if it otherwise restricts a consumer's rights or expands a consumer's obligations as compared to when legal or regulatory provisions unrelated to public order are applied, unilaterally prejudicing the interests of the consumer in violation of the fundamental principle provided in Article 1, paragraph (2) of the Civil Code.

**第三節 補則**

**Section 3 Auxiliary Provisions**

(他の法律の適用)

**(Application of Other Laws)**

第十一条 消費者契約の申込み又はその承諾の意思表示の取消し及び消費者契約の条項の効力については、この法律の規定によるほか、民法及び商法（明治三十二年法律第四十八号）の規定による。

Article 11 (1) In addition to what is provided for in this Act, the rescission of an offer or acceptance of an offer of a consumer contract and the validity of the clauses in a consumer contract are governed by the Civil Code and the Commercial Code (Act No. 48 of 1899).

2 消費者契約の申込み又はその承諾の意思表示の取消し及び消費者契約の条項の効力について民法及び商法以外の他の法律に別段の定めがあるときは、その定めるところによる。

(2) If a law or regulation other than the Civil Code and the Commercial Code specifically provides for the rescission of an offer or acceptance of an offer of a consumer contract and the validity of the clauses in a consumer contract, that law or regulation supersedes this Act.

**第三章 差止請求**

**Chapter III Demanding Cease and Desist or Seeking Injunctive Relief**

**第一節 差止請求権等**

**Section 1 Right to Demand Cease and Desist or to Seek Injunctive Relief**

(差止請求権)

(Right to Demand Cease and Desist or to Seek Injunctive Relief)

第十二条 適格消費者団体は、事業者、受託者等又は事業者の代理人若しくは受託者等の代理人（以下この項及び第四十三条第二項第一号において「事業者等」と総称する。）が、消費者契約の締結について勧誘をするに際し、不特定かつ多数の消費者に対して第四条第一項から第四項までに規定する行為（同条第二項に規定する行為にあつては、同項ただし書の場合に該当するものを除く。次項において同じ。）を現に行い又は行うおそれがあるときは、その事業者等に対し、当該行為の停止若しくは予防又は当該行為に供した物の廃棄若しくは除去その他の当該行為の停止若しくは予防に必要な措置をとることを請求することができる。ただし、民法及び商法以外の他の法律の規定によれば当該行為を理由として当該消費者契約を取り消すことができないときは、この限りでない。

Article 12 (1) If, in soliciting consumers to conclude consumer contracts, a business operator, a directly or indirectly commissioned party, or the agent of a business operator or directly or indirectly commissioned party (hereinafter referred to as a "business operator, commissioned party, or agent" in this paragraph and Article 43, paragraph (2), item (i)) has been taking or is likely to take an act provided for in Article 4, paragraphs (1) through (4) (other than in the case falling under the proviso to paragraph (2) of that Article for acts prescribed in paragraph (2); the same applies in the following paragraph) against a large, non-exclusive group of consumers, a qualified consumer organization may demand that the business operator, commissioned party, or agent to cease and desist the act, or dispose of or remove materials used, or otherwise take necessary measures to stop or prevent the act; provided, however, that this does not apply if laws other than the Civil Code and the Commercial Code do not permit the consumer contract to be rescinded on the grounds of that act.

2 適格消費者団体は、次の各号に掲げる者が、消費者契約の締結について勧誘をするに際し、不特定かつ多数の消費者に対して第四条第一項から第四項までに規定する行為を現に行い又は行うおそれがあるときは、当該各号に定める者に対し、当該各号に掲げる者に対する是正の指示又は教唆の停止その他の当該行為の停止又は予防に必要な措置をとることを請求することができる。この場合においては、前項ただし書の規定を準用する。

(2) If, in soliciting consumers to conclude consumer contracts, a person set forth in one of the following items has been taking or is likely to take an act provided for in Article 4, paragraphs (1) through (4) against a large, non-exclusive group of consumers, a qualified consumer organization may demand that the person provided for in the items instruct the person set forth in that item to rectify this or stop the person set forth in that item from inducing customers into consumer contracts, or otherwise take necessary measures to stop or prevent that act. In this case, the provisions of the proviso to the preceding paragraph apply mutatis mutandis:

一 受託者等 当該受託者等に対して委託（二以上の段階にわたる委託を含む。）をした事業者又は他の受託者等

(i) a directly or indirectly commissioned party: the business operator or the other directly or indirectly commissioned party that commissioned the relevant directly or indirectly commissioned party (including commission at the second or higher degree of separation from the original commission); and

二 事業者の代理人又は受託者等の代理人 当該代理人を自己の代理人とする事業者若しくは受託者等又はこれらの他の代理人

(ii) the agent of a business operator or of a directly or indirectly commissioned party: the business operator or directly or indirectly commissioned party that appointed the relevant agent as its own agent, or any other agent of the business operator or directly or indirectly commissioned party.

3 適格消費者団体は、事業者又はその代理人が、消費者契約を締結するに際し、不特定かつ多数の消費者との間で第八条から第十条までに規定する消費者契約の条項（第八条第一項第一号又は第二号に掲げる消費者契約の条項にあつては、同条第二項の場合に該当するものを除く。次項及び第十二条の三第一項において同じ。）を含む消費者契約の申込み又はその承諾の意思表示を現に行い又は行うおそれがあるときは、その事業者又はその代理人に対し、当該行為の停止若しくは予防又は当該行為に供した物の廃棄若しくは除去その他の当該行為の停止若しくは予防に必要な措置をとることを請求することができる。ただし、民法及び商法以外の他の法律の規定によれば当該消費者契約の条項が無効とされないときは、この限りでない。

(3) If, when entering into consumer contracts, a business operator or its agent has been manifesting or is likely to manifest the intention to be bound by the offer of a consumer contract that includes any clause as referenced in Articles 8 through 10 (excluding a consumer contract clause under Article 8, paragraph (1), item (i) or (ii) that falls under paragraph (2) of that Article; the same applies to the following paragraph and Article 12-3, paragraph (1)) or to be bound by the acceptance of such an offer with a large, non-exclusive group of consumers, a qualified consumer organization may demand that the business operator or its agent cease and desist that act or dispose of or remove materials used, or otherwise take necessary measures to stop or prevent that act; provided, however, that this does not apply if the relevant clauses are not nullified based on laws other than the Civil Code and the Commercial Code.

4 適格消費者団体は、事業者の代理人が、消費者契約を締結するに際し、不特定かつ多数の消費者との間で第八条から第十条までに規定する消費者契約の条項を含む消費者契約の申込み又はその承諾の意思表示を現に行い又は行うおそれがあるときは、当該代理人を自己の代理人とする事業者又は他の代理人に対し、当該代理人に対する是正の指示又は教唆の停止その他の当該行為の停止又は予防に必要な措置をとることを請求することができる。この場合においては、前項ただし書の規定を準用する。

(4) If, when entering into consumer contracts, a business operator's agent has been manifesting or is likely to manifest the intention to be bound by the offer

of a consumer contract that includes any clause as referenced in Articles 8 through 10 or by the acceptance of such an offer with a large, non-exclusive group of consumers, a qualified consumer organization may demand that the business operator or the other agent whose agent it is, instruct the agent to rectify this or stop that agent from inducing consumers into consumer contracts, or otherwise take necessary measures to stop or prevent that act. In this case, the provisions of the proviso to the preceding paragraph apply mutatis mutandis.

(差止請求の制限)

**(Restriction on Demanding Cease and Desist or Seeking Injunctive Relief)**

第十二条の二 前条、不当景品類及び不当表示防止法（昭和三十七年法律第百三十四号）第三十条第一項、特定商取引に関する法律（昭和三十五年法律第五十七号）第五十八条の十八から第五十八条の二十四まで又は食品表示法（平成二十五年法律第七十号）第十一条の規定による請求（以下「差止請求」という。）は、次に掲げる場合には、することができない。

Article 12-2 (1) It is not permissible to file a demand based on the preceding Article, Article 30, paragraph 1 of the Act against Unjustifiable Premiums and Misleading Representations (Act No. 134 of 1962), Article 58-18 through 58-24 of the Act on Specified Commercial Transactions (Act No. 57 of 1976), or Article 11 of the Food Labeling Act (Act No. 70 of 2013) (hereinafter referred to as "demanding cease and desist or seeking injunctive relief") in the following cases:

一 当該適格消費者団体若しくは第三者の不正な利益を図り又は当該差止請求に係る相手方に損害を加えることを目的とする場合

(i) when being made with the intention of obtaining an unjustifiable gain for the qualified consumer organization or a third party, or to cause damage to the other party of the demand;

二 他の適格消費者団体を当事者とする差止請求に係る訴訟等（訴訟並びに和解の申立てに係る手続、調停及び仲裁をいう。以下同じ。）につき既に確定判決等（確定判決及びこれと同一の効力を有するものをいい、次のイからハまでに掲げるものを除く。以下同じ。）が存する場合において、請求の内容及び相手方が同一である場合。ただし、当該他の適格消費者団体について、当該確定判決等に係る訴訟等の手続に関し、第十三条第一項の認定が第三十四条第一項第四号に掲げる事由により取り消され、又は同条第三項の規定により同号に掲げる事由があった旨の認定がされたときは、この限りでない。

(ii) when each of the prayer for relief and the other party are the same as those for which a final judgment or equally binding disposition (meaning a final and binding judgment or anything with the same effect; this excludes what is set forth in (a) through (c) below; the same applies hereinafter) already exists from previous legal proceedings (meaning litigation and settlement

proceedings, arbitration and mediation; the same applies hereinafter) to which another qualified consumer organization was a party and in which a complaint for injunction was filed; provided, however, that this does not apply if that other qualified consumer organization has had its certification as referenced in Article 13, paragraph (1) revoked in relation to the legal proceedings leading to the final and binding judgment on the grounds set forth in Article 34, paragraph (1), item (iv), nor does it apply if, pursuant to paragraph (3) of that Article, there was a finding that grounds as set forth in that item as regards that other organization exist, in relation to those proceedings:

イ 訴えを却下した確定判決

(a) a final and binding judgment dismissing the action;

ロ 前号に掲げる場合に該当することのみを理由として差止請求を棄却した確定判決及び仲裁判断

(b) a final and binding judgment or an arbitration award dismissing the complaint for injunction only on the grounds provided for in the preceding item; and

ハ 差止請求をする権利（以下「差止請求権」という。）の不存在又は差止請求権に係る債務の不存在の確認の請求（第二十四条において「差止請求権不存在等確認請求」という。）を棄却した確定判決及びこれと同一の効力を有するもの

(c) a final and binding judgment or any other judgment with an equivalent effect that dismisses a demand for a declaratory judgment confirming that there is no right to file a complaint for injunction (hereinafter referred to as a "right to seek injunctive relief") or that no obligation exists in connection with a person's right to seek injunctive relief (referred to as a "demand for a judgment declaring the non-existence of a right to seek injunctive relief or a related obligation" in Article 24).

2 前項第二号本文の規定は、当該確定判決に係る訴訟の口頭弁論の終結後又は当該確定判決と同一の効力を有するものの成立後に生じた事由に基づいて同号本文に掲げる場合の当該差止請求をすることを妨げない。

(2) The main clause of item (ii) of the preceding paragraph does not preclude a person from seeking injunctive relief in the case as set forth in the main clause of that item based on grounds arising after the conclusion of oral arguments in the litigation subject to the final and binding judgment in question, or based on grounds arising after the establishment of anything with the same effect as a final and binding judgment.

(消費者契約の条項の開示要請)

(Requests to Disclose the Clauses of Consumer Contracts)

第十二条の三 適格消費者団体は、事業者又はその代理人が、消費者契約を締結するに際し、不特定かつ多数の消費者との間で第八条から第十条までに規定する消費者契約

の条項を含む消費者契約の申込み又はその承諾の意思表示を現に行い又は行うおそれがあると疑うに足りる相当の理由があるときは、内閣府令で定めるところにより、その事業者又はその代理人に対し、その理由を示して、当該条項を開示するよう要請することができる。ただし、当該事業者又はその代理人が、当該条項を含む消費者契約の条項をインターネットの利用その他の適切な方法により公表しているときは、この限りでない。

Article 12-3 (1) If, when entering into consumer contracts, there are reasonable grounds to suspect that a business operator or its agent has been manifesting or is likely to manifest the intention to be bound by the offer of a consumer contract that includes any clause as referenced in Articles 8 through 10 or to be bound by the acceptance of such an offer with a large, non-exclusive group of consumers, a qualified consumer organization may, after indicating the reason, demand that the business operator or its agent disclose said clause, pursuant to the provisions of Cabinet Office Order; provided, however, that this does not apply if the business operator or its agent has published the clauses of the consumer contract including said clause through the Internet or through other appropriate methods.

2 事業者又はその代理人は、前項の規定による要請に応じるよう努めなければならない。

(2) The business operator or its agent must try to respond to the requests under the provisions of the preceding paragraph.

(損害賠償の額を予定する条項等に関する説明の要請等)

(Requests for Explanations Related to Clauses Stipulating the Liquidated Damages to Be Paid by a Consumer)

第十二条の四 適格消費者団体は、消費者契約の解除に伴う損害賠償の額を予定し、又は違約金を定める条項におけるこれらを合算した額が第九条第一項第一号に規定する平均的な損害の額を超えると疑うに足りる相当な理由があるときは、内閣府令で定めるところにより、当該条項を定める事業者に対し、その理由を示して、当該条項に係る算定根拠を説明するよう要請することができる。

Article 12-4 (1) If there are grounds to suspect that the total amounts of damages or fixed penalties pertaining to the cancellation of a consumer contract in a clause stipulating said damages or fixed penalties exceed the average amount of damages provided for Article 9, paragraph (1), item (i), a qualified consumer organization may, after indicating the reason, demand that the business operator specifying said clause explain the grounds for calculations pertaining to the clause, pursuant to the provisions of Cabinet Office Order.

2 事業者は、前項の算定根拠に営業秘密（不正競争防止法（平成五年法律第四十七号）第二条第六項に規定する営業秘密をいう。）が含まれる場合その他の正当な理由がある場合を除き、前項の規定による要請に応じるよう努めなければならない。

(2) The business operator must try to respond to the requests under the provisions of the preceding paragraph, excluding cases where trade secrets (meaning trade secrets as prescribed in Article 2, paragraph (6) of the Unfair Competition Prevention Act (Act No. 47 of 1993)) are included in the grounds for calculations in the previous paragraph and cases with other justifiable grounds.

(差止請求に係る講じた措置の開示要請)

(Requests to Disclose the Measures Taken Related to Demanding Cease and Desist or Seeking Injunctive Relief)

第十二条の五 第十二条第三項又は第四項の規定による請求により事業者又はその代理人がこれらの規定に規定する行為の停止若しくは予防又は当該行為の停止若しくは予防に必要な措置をとる義務を負うときは、当該請求をした適格消費者団体は、内閣府令で定めるところにより、その事業者又はその代理人に対し、これらの者が当該義務を履行するために講じた措置の内容を開示するよう要請することができる。

Article 12-5 (1) If the business operator or its agent is obliged upon a demand made pursuant to the provisions of Article 12, paragraph (3) or paragraph (4) to discontinue, prevent, or take necessary measures to discontinue or prevent the conduct prescribed in these provisions, the qualified consumer organization that made the demand may demand that the business operator or its agent disclose what measures were taken to fulfill the obligations, pursuant to the provisions of Cabinet Office Order.

2 事業者又はその代理人は、前項の規定による要請に応じるよう努めなければならない。

(2) The business operator or its agent must try to respond to the requests under the provisions of the preceding paragraph.

## 第二節 適格消費者団体

### Section 2 Qualified Consumer Organizations

#### 第一款 適格消費者団体の認定等

##### Subsection 1 Certification of Qualified Consumer Organizations

(適格消費者団体の認定)

(Certification of Qualified Consumer Organizations)

第十三条 差止請求関係業務（不特定かつ多数の消費者の利益のために差止請求権を行使する業務並びに当該業務の遂行に必要な消費者の被害に関する情報の収集並びに消費者の被害の防止及び救済に資する差止請求権の行使の結果に関する情報の収集及び提供に係る業務をいう。以下同じ。）を行おうとする者は、内閣総理大臣の認定を受けなければならない。

Article 13 (1) A person seeking to provide services related to demanding cease and desist or seeking injunctive relief (meaning the service of exercising the

right to demand cease and desist or seek injunctive relief to protect the interests of a large, non-exclusive group of consumers; the collection of the necessary information on damage to consumers in order to perform that service; and services involved in collecting and providing information on the results of its exercise of the right to demand cease and desist or seek injunctive relief which contributes to prevention and remedy of harm to consumers; the same applies hereinafter) must be certified to do so by the prime minister.

2 前項の認定を受けようとする者は、内閣総理大臣に認定の申請をしなければならない。

(2) A person seeking to be certified as referenced in the preceding paragraph must file an application for certification with the prime minister.

3 内閣総理大臣は、前項の申請をした者が次に掲げる要件の全てに適合しているときに限り、第一項の認定をすることができる。

(3) The prime minister may grant certification as referenced in paragraph (1) to a person applying for certification as referenced in the preceding paragraph only if that person meets all of the following requirements:

一 特定非営利活動促進法（平成十年法律第七号）第二条第二項に規定する特定非営利活動法人又は一般社団法人若しくは一般財団法人であること。

(i) it is a specified non-profit corporation as provided for in Article 2, paragraph (2) of the Act on Promotion of Specified Non-profit Activities (Act No. 7 of 1998), a general incorporated association or general incorporated foundation;

二 消費生活に関する情報の収集及び提供並びに消費者の被害の防止及び救済のための活動その他の不特定かつ多数の消費者の利益の擁護を図るための活動を行うことを主たる目的とし、現にその活動を相当期間にわたり継続して適正に行っていると認められること。

(ii) it engages in activities such as collecting and providing information on consumer affairs, preventing and remedying harm to consumers, and other activities to protect the interests of a large, non-exclusive group of consumers as its main objective, and it is found to have been properly carrying out those activities for a reasonable period of time;

三 差止請求関係業務の実施に係る組織、差止請求関係業務の実施の方法、差止請求関係業務に関して知り得た情報の管理及び秘密の保持の方法その他の差止請求関係業務を適正に遂行するための体制及び業務規程が適切に整備されていること。

(iii) it has in place the proper systems and methods for implementing services related to the right to demand cease and desist or seek injunctive relief, the proper methods for managing and maintaining the confidentiality of information obtained in the course of those services, and other organizational frameworks and operational rules to appropriately carry out those services;

四 その理事に関し、次に掲げる要件に適合するものであること。

(iv) it meets the following requirements with regard to its directors:

イ 差止請求関係業務の執行を決定する機関として理事をもって構成する理事会が



置かれており、かつ、定款で定めるその決定の方法が次に掲げる要件に適合していると認められること。

- (a) it has in place a council consisting of directors to perform the decision-making functions for providing services related to the right to demand cease and desist, and the decision-making process is established in the articles of incorporation in conformity with the following requirements:
- (1) 当該理事会の決議が理事の過半数又はこれを上回る割合以上の多数決により行われるものとされていること。
1. council resolutions are reached by a simple majority of the directors or by a majority vote exceeding this percentage;
  - (2) 第四十一条第一項の規定による差止請求、差止請求に係る訴えの提起その他の差止請求関係業務の執行に係る重要な事項の決定が理事その他の者に委任されていないこと。
2. decisions related to demanding cease and desist or seeking injunctive relief as provided under Article 41, paragraph (1), filing an action seeking injunctive relief, and other important matters related to the provision of services related to the right to demand cease and desist or seek injunctive relief are not delegated to specific directors or other persons;
- ロ 理事の構成が次の(1)又は(2)のいずれかに該当するものでないこと。この場合において、第二号に掲げる要件に適合する者は、次の(1)又は(2)に規定する事業者には該当しないものとみなす。
- (b) the composition of the directors does not fall under either 1 or 2 below; in this case, a person meeting the requirements as set forth in item (ii) is deemed not to be a business operator falling under 1 or 2 below:
- (1) 理事の数のうちに占める特定の事業者（当該事業者との間に発行済株式の総数の二分の一以上の株式の数を保有する関係その他の内閣府令で定める特別の関係のある者を含む。）の関係者（当該事業者及びその役員又は職員である者その他の内閣府令で定める者をいう。（2）において同じ。）の数の割合が三分の一を超えていること。
1. more than one third of the total number of directors are the affiliates of a specific business operator (including any person whose affiliation with the relevant business operator involves half or more of the total number of either of their issued shares being held by the other, and also includes any other person affiliated with the relevant business operator through a special relationship prescribed by Cabinet Office Order) (an "affiliate" means the business operator itself, its officer or employees, or any other person prescribed by Cabinet Office Order; the same applies in 2 below);
  - (2) 理事の数のうちに占める同一の業種（内閣府令で定める事業の区分をいう。）に属する事業を行う事業者の関係者の数の割合が二分の一を超えてい

ること。

2. more than half of the total number of the directors are the affiliates of business operators that engage in the same type of business (according to the classifications provided by Cabinet Office Order);

五 差止請求の要否及びその内容についての検討を行う部門において次のイ及びロに掲げる者（以下「専門委員」と総称する。）が共にその専門的な知識経験に基づいて必要な助言を行い又は意見を述べる体制が整備されていることその他差止請求関係業務を遂行するための人的体制に照らして、差止請求関係業務を適正に遂行することができる専門的な知識経験を有すると認められること。

(v) it is found to have the expert knowledge and experience necessary to properly provide services related to the right to demand cease and desist or seek injunctive relief, in light of the fact that it has in place a framework under which the persons set forth in (a) and (b) as follows (hereinafter collectively referred to as "expert advisors") are able to jointly provide necessary advice and opinions, based on their expert knowledge and experience, in the department that examines the necessity of demanding cease and desist or seeking injunctive relief and what it entails, or in light of any other human resources system that the person has for performing services related to demanding cease and desist or seeking injunctive relief:

イ 消費生活に関する消費者と事業者との間に生じた苦情に係る相談（第四十条第一項において「消費生活相談」という。）その他の消費生活に関する事項について専門的な知識経験を有する者として内閣府令で定める条件に適合する者

(a) persons meeting the requirements prescribed by Cabinet Office Order as persons with expert knowledge and experience in providing consultations regarding complaints arising between consumers and business operators (referred to as "consumer affairs consultations" in Article 40, paragraph (1)) and other consumer affairs matters;

ロ 弁護士、司法書士その他の法律に関する専門的な知識経験を有する者として内閣府令で定める条件に適合する者

(b) attorneys, judicial scriveners, and other persons meeting the requirements prescribed by Cabinet Office Order as persons with expert knowledge and experience regarding laws;

六 差止請求関係業務を適正に遂行するに足る経理的基礎を有すること。

(vi) it has a sufficient financial basis to properly provide services related to the right to demand cease and desist; and

七 差止請求関係業務以外の業務を行う場合には、その業務を行うことによって差止請求関係業務の適正な遂行に支障を及ぼすおそれがないこと。

(vii) if it also provides services other than services related to demanding cease and desist or seeking injunctive relief, it is unlikely that those services will interfere with its provision of services related to demanding cease and desist or seeking injunctive relief.

4 前項第三号の業務規程には、差止請求関係業務の実施の方法、差止請求関係業務に関して知り得た情報の管理及び秘密の保持の方法その他の内閣府令で定める事項が定められていなければならない。この場合において、業務規程に定める差止請求関係業務の実施の方法には、同項第五号の検討を行う部門における専門委員からの助言又は意見の聴取に関する措置及び役員、職員又は専門委員が差止請求に係る相手方と特別の利害関係を有する場合の措置その他業務の公正な実施の確保に関する措置が含まれていなければならない。

(4) The operational rules mentioned in item (iii) of the preceding paragraph must set forth the way of implementing services related to demanding cease and desist or seeking injunctive relief, the way of managing and maintaining the confidentiality of information obtained in the course of providing those services, and other matters prescribed by Cabinet Office Order. In this case, the way of implementing services related to demanding cease and desist or seeking injunctive relief set forth in the operational rules must include measures for obtaining advice from and hearing the opinions of an expert advisor in the department responsible for the examination provided for in item (v) of the preceding paragraph; measures for when an officer, employee, or expert advisor and the other party in demanding cease and desist or seeking injunctive relief have special interests, and other measures for ensuring that services are implemented fairly.

5 次の各号のいずれかに該当する者は、第一項の認定を受けることができない。

(5) A person falling under any of the following items may not be certified pursuant to paragraph (1):

一 この法律、消費者の財産的被害等の集団的な回復のための民事の裁判手続の特例に関する法律（平成二十五年法律第九十六号。以下「消費者裁判手続特例法」という。）その他消費者の利益の擁護に関する法律で政令で定めるもの若しくはこれらの法律に基づく命令の規定又はこれらの規定に基づく処分に違反して罰金の刑に処せられ、その刑の執行を終わり、又はその刑の執行を受けることがなくなった日から三年を経過しない法人

(i) a corporation that has been sentenced to a fine for violating this Act, the Act on Special Measures Concerning Civil Court Proceedings for the Collective Redress for Damage Incurred by Consumers (Act No. 96 of 2013, hereinafter referred to as the "Act on Special Measures for Consumer Litigation Procedure"), any other consumer protection law prescribed by Cabinet Order, an Order based on this Act or other laws, or measures based on the Order, if it has not been three years since the day on which the corporation completed the sentence or ceased to be subject to its enforcement;

二 第三十四条第一項各号若しくは消費者裁判手続特例法第九十二条第二項各号に掲げる事由により第一項の認定を取り消され、又は第三十四条第三項の規定により同条第一項第四号に掲げる事由があった旨の認定がされ、その取消し又は認定の日から三年を経過しない法人

- (ii) a corporation that has had its certification pursuant to paragraph (1) revoked on the grounds set forth in the items of Article 34, paragraph (1) , or in the items of Article 92, paragraph (2) of Act on Special Measures for Consumer Litigation Procedure with respect to which it was found, pursuant to Article 34, paragraph (3), that grounds as set forth in item (iv) of that paragraph exist, and three years have not yet passed since the date of the rescission or the date grounds were found;
- 三 暴力団員による不当な行為の防止等に関する法律（平成三年法律第七十七号）第二条第六号に規定する暴力団員又は同号に規定する暴力団員でなくなった日から五年を経過しない者（次号及び第六号ハにおいて「暴力団員等」という。）がその事業活動を支配する法人
- (iii) a corporation whose business activities are controlled by a member of an organized crime group as provided for in Article 2, item (vi) of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991) or by a person for whom five years have not yet passed since leaving an organized crime group as provided for in the same item (referred to as "current or former member of an organized crime group" in the following item and item (vi)(c));
- 四 暴力団員等とその業務に従事させ、又はその業務の補助者として使用するおそれのある法人
- (iv) a corporation likely to have a current or former member of an organized crime group engage in its business activities or use such a person as an assistant in the activities;
- 五 政治団体（政治資金規正法（昭和二十三年法律第百九十四号）第三条第一項に規定する政治団体をいう。）
- (v) a political organization (meaning a political organization as provided under Article 3, paragraph (1) of the Political Funds Control Act (Act No. 194 of 1948));
- 六 役員のうち次のイからハまでのいずれかに該当する者のある法人
- (vi) a corporation with an officer falling under any of the following items from (a) to (c):
- イ 禁錮以上の刑に処せられ、又はこの法律、消費者裁判手続特例法その他消費者の利益の擁護に関する法律で政令で定めるもの若しくはこれらの法律に基づく命令の規定若しくはこれらの規定に基づく処分に違反して罰金の刑に処せられ、その刑の執行を終わり、又はその刑の執行を受けることがなくなった日から三年を経過しない者
- (a) a person sentenced to imprisonment without work or a heavier punishment, or a person sentenced to a fine for violating this Act, Act on Special Measures for Consumer Litigation Procedure, or any other consumer protection law prescribed by Cabinet Order, an Order based on this Act or on such a law, or measures based on such an Order, if it has not

yet been three years since the day on which the person completed the sentence or ceased to be subject to its enforcement;

ロ 適格消費者団体が第三十四条第一項各号若しくは消費者裁判手続特例法第九十二条第二項各号に掲げる事由により第一項の認定を取り消され、又は第三十四条第三項の規定により同条第一項第四号に掲げる事由があった旨の認定がされた場合において、その取消し又は認定の日前六月以内に当該適格消費者団体の役員であった者でその取消し又は認定の日から三年を経過しないもの

(b) a person, during the six months prior to the rescission or finding in question, who was the officer of a qualified consumer organization that has had its certification as referenced in paragraph (1) revoked on the grounds set forth in one of the items of Article 34, paragraph (1) of this Act, or in one of the items of Article 92, paragraph (2) of Act on Special Measures for Consumer Litigation Procedure for which there was a finding, pursuant to paragraph (3) of Article 34, that grounds as set forth in item (iv) of that paragraph exist, if three years have not yet passed since the day of the rescission or the finding; or

ハ 暴力団員等

(c) a current or former member of an organized crime group.

(認定の申請)

(Applying for Certification)

第十四条 前条第二項の申請は、次に掲げる事項を記載した申請書を内閣総理大臣に提出してしなければならない。

Article 14 (1) To apply for certification as referenced in paragraph (2) of the preceding Article, a person must submit a written application stating the following information to the prime minister:

一 名称及び住所並びに代表者の氏名

(i) the person's name and address, and the name of its representative;

二 差止請求関係業務を行おうとする事務所の所在地

(ii) the location of the office at which it seeks to provide the services related to demanding cease and desist or seeking injunctive relief; and

三 前二号に掲げるもののほか、内閣府令で定める事項

(iii) matters specified by Cabinet Office Order, in addition to what are provided for in the preceding two items.

2 前項の申請書には、次に掲げる書類を添付しなければならない。

(2) The following documents must accompany the application form as referenced in the preceding paragraph:

一 定款

(i) articles of incorporation;

二 不特定かつ多数の消費者の利益の擁護を図るための活動を相当期間にわたり継続して適正に行っていることを証する書類

- (ii) a document proving that the applicant has properly taken activities aimed at protecting the interests of a large, non-exclusive group of consumers for a considerable period of time;
- 三 差止請求関係業務に関する業務計画書
- (iii) a written business plan for services related to demanding cease and desist or seeking injunctive relief;
- 四 差止請求関係業務を適正に遂行するための体制が整備されていることを証する書類
- (iv) a document proving that the applicant has in place a framework for properly providing services related to demanding cease and desist or seeking injunctive relief;
- 五 業務規程
- (v) operational rules;
- 六 役員、職員及び専門委員に関する次に掲げる書類
- (vi) documents set forth in the following items concerning the applicant's officers, employees, and expert advisors:
  - イ 氏名、役職及び職業を記載した書類
  - (a) a document stating their names, positions, and occupations;
  - ロ 住所、略歴その他内閣府令で定める事項を記載した書類
  - (b) a document stating their addresses, brief histories, and other matters specified by Cabinet Office Order.
- 七 前条第三項第一号の法人の社員について、その数及び個人又は法人その他の団体の別（社員が法人その他の団体である場合にあっては、その構成員の数を含む。）を記載した書類
- (vii) a document stating the number of members of the corporation referenced in paragraph (3), item (i) of the preceding Article and whether they are individuals, corporations, or other bodies (including the number of members if the members are corporations or other bodies);
- 八 最近の事業年度における財産目録、貸借対照表又は次のイ若しくはロに掲げる法人の区分に応じ、当該イ若しくはロに定める書類（第三十一条第一項において「財産目録等」という。）その他の経理的基礎を有することを証する書類
- (viii) recent years' inventories of property and balance sheets or the documents specified in (a) and (b) below according to the classification of corporations set forth in the respective item (hereinafter referred to as "inventory of property, etc." in Article 31, paragraph (2)) and other financial records proving the applicant's financial basis;
  - イ 特定非営利活動促進法第二条第二項に規定する特定非営利活動法人 同法第二十七条第三号に規定する活動計算書
  - (a) approved corporation engaging in specified non-profit activities as prescribed in Article 2, paragraph (2) of the Act on Promotion of Specified Non-profit Activities: an activity statement as prescribed in Article 27,

item (iii) of the same Act;

ロ 一般社団法人又は一般財団法人 一般社団法人及び一般財団法人に関する法律（平成十八年法律第四十八号）第二百二十三条第二項（同法第百九十九条において準用する場合を含む。）に規定する損益計算書（公益社団法人及び公益財団法人の認定等に関する法律（平成十八年法律第四十九号）第五条に規定する公益認定を受けている場合にあつては、内閣府令で定める書類）

(b) general incorporated association or general incorporated foundation: a profit and loss statement (in cases where a public interest corporation authorization as prescribed in Article 5 of the Act on Authorization of Public Interest Incorporated Associations and Public Interest Incorporated Foundations (Act No. 49 of 2006) has been received, documents specified by Cabinet Office Order) as prescribed in Article 123, paragraph (2) of the Act on General Incorporated Associations and General Incorporated Foundations (Act No. 48 of 2006) (including cases where it is applied mutatis mutandis pursuant to Article 199 of the same Act);

九 前条第五項各号のいずれにも該当しないことを誓約する書面

(ix) a document in which the applicant pledges that it does not fall under any of the items of Article 13, paragraph (5);

十 差止請求関係業務以外の業務を行う場合には、その業務の種類及び概要を記載した書類

(x) if the applicant provides any services other than services related to demanding cease and desist or seeking injunctive relief, a document stating the type of services and a brief description of those services; and

十一 その他内閣府令で定める書類

(xi) other documents specified by Cabinet Office Order.

(認定の申請に関する公告及び縦覧等)

(Public Notice and Inspection of Applications for Certification)

第十五条 内閣総理大臣は、前条の規定による認定の申請があつた場合には、遅滞なく、内閣府令で定めるところにより、その旨並びに同条第一項第一号及び第二号に掲げる事項を公告するとともに、同条第二項各号（第六号ロ、第九号及び第十一号を除く。）に掲げる書類を、公告の日から二週間、公衆の縦覧に供しなければならない。

Article 15 (1) When a person has applied for certification under the preceding Article, the prime minister must issue public notice of this and the particulars set forth in paragraph (1), items (i) and (ii) of the same Article, as well as make the documents set forth in the items of paragraph (2) (excluding item (vi)(b), item (ix), and item (xi)) of that Article available for public inspection for two weeks after the public notice.

2 内閣総理大臣は、第十三条第一項の認定をしようとするときは、同条第三項第二号に規定する事由の有無について、経済産業大臣の意見を聴くものとする。

(2) Before granting a certification as referenced in Article 13, paragraph (1), the

prime minister is to hear the opinion of the Minister of Economy, Trade and Industry regarding whether grounds as provided for in Article 13, paragraph (3), item (ii) exist.

3 内閣総理大臣は、前条の規定による認定の申請をした者について第十三条第五項第三号、第四号又は第六号ハに該当する疑いがあると認めるときは、警察庁長官の意見を聴くものとする。

(3) If the prime minister suspects a person applying for certification under the preceding Article to fall under Article 13, paragraph (5), item (iii) or (iv) or item (vi)(c), the prime minister is to seek the opinion of the Commissioner General of the National Police Agency.

(認定の公示等)

(Public Notice of Certification)

第十六条 内閣総理大臣は、第十三条第一項の認定をしたときは、内閣府令で定めるところにより、当該適格消費者団体の名称及び住所、差止請求関係業務を行う事務所の所在地並びに当該認定をした日を公示するとともに、当該適格消費者団体に対し、その旨を書面により通知するものとする。

Article 16 (1) Pursuant to the provisions of Cabinet Office Order, once the prime minister has certified a qualified consumer organization as referenced in Article 13, paragraph (1), the prime minister is to issue public notice of its name and address, the office address at which it will provide services related to demanding cease and desist or seeking injunctive relief, and the date of the certification, as well as notify the qualified consumer organization in writing to that effect.

2 適格消費者団体は、内閣府令で定めるところにより、適格消費者団体である旨を、差止請求関係業務を行う事務所において見やすいように掲示しなければならない。

(2) A qualified consumer organization must post an easily visible indication that it is a qualified consumer organization in the office at which it provides the services related to demanding cease and desist or seeking injunctive relief, pursuant to the provisions of Cabinet Office Order.

3 適格消費者団体でない者は、その名称中に適格消費者団体であると誤認されるおそれのある文字を用い、又はその業務に関し、適格消費者団体であると誤認されるおそれのある表示をしてはならない。

(3) A person that is not a qualified consumer organization must not use any letters or characters in its name that is likely to mislead the public to believe that it is a qualified consumer organization, and must not give any indication regarding its operations that is likely mislead the public to believe that it is a qualified consumer organization.

(認定の有効期間等)

(Valid Term of Certification)



第十七条 第十三条第一項の認定の有効期間は、当該認定の日から起算して六年とする。  
Article 17 (1) The certification referenced in Article 13, paragraph (1) is valid for six years from the date of the certification.

2 前項の有効期間の満了後引き続き差止請求関係業務を行おうとする適格消費者団体は、その有効期間の更新を受けなければならない。

(2) A qualified consumer organization seeking to continue to provide services related to demanding cease and desist or seeking injunctive relief after the end of the term of validity referenced in the preceding paragraph must have the term of validity extended.

3 前項の有効期間の更新を受けようとする適格消費者団体は、第一項の有効期間の満了の日の九十日前から六十日前までの間（以下この項において「更新申請期間」という。）に、内閣総理大臣に有効期間の更新の申請をしなければならない。ただし、災害その他やむを得ない事由により更新申請期間にその申請をすることができないときは、この限りでない。

(3) A qualified consumer organization seeking to have the term of validity referenced in the preceding paragraph extended, must apply to the prime minister for renewal of this term of validity referenced in paragraph (1) during the period from 60 to 90 days prior to the day on which it expires (hereinafter referred to as "renewal application period"); provided, however, that this does not apply if the person cannot apply for a renewal during the renewal application period due to a disaster or other compelling reasons.

4 前項の申請があった場合において、第一項の有効期間の満了の日までにその申請に対する処分がされないときは、従前の認定は、同項の有効期間の満了後もその処分がされるまでの間は、なお効力を有する。

(4) If a person has applied for a renewal as referenced in the preceding paragraph but the application is not processed by the day on which the term of validity referenced in paragraph (1) expires, the prior certification remains valid even after the term of validity expires, until the application is processed.

5 前項の場合において、第二項の有効期間の更新がされたときは、その認定の有効期間は、従前の認定の有効期間の満了の日の翌日から起算するものとする。

(5) In the case referenced in the preceding paragraph, when the term of validity is renewed as referenced in paragraph (2), the term of validity of that certification is to start from the day following the date on which the term of validity for the prior certification expires.

6 第十三条（第一項及び第五項第二号を除く。）、第十四条、第十五条及び前条第一項の規定は、第二項の有効期間の更新について準用する。ただし、第十四条第二項各号に掲げる書類については、既に内閣総理大臣に提出されている当該書類の内容に変更がないときは、その添付を省略することができる。

(6) The provisions of Article 13 (excluding paragraph (1) and paragraph (5), item (ii)), Article 14, Article 15, and paragraph (1) of the preceding Article apply mutatis mutandis to the renewal of a term of validity as referenced in

paragraph (2); provided, however, that documents as set forth in the items of Article 14, paragraph (2) need not be attached to the renewal application if the content of the documents that have already been submitted to the prime minister has not changed.

(変更の届出)

(Filing Notification of a Change)

第十八条 適格消費者団体は、第十四条第一項各号に掲げる事項又は同条第二項各号（第二号及び第十一号を除く。）に掲げる書類に記載した事項に変更があったときは、遅滞なく、内閣府令で定めるところにより、その旨を内閣総理大臣に届け出なければならない。ただし、その変更が内閣府令で定める軽微なものであるときは、この限りでない。

Article 18 If the matters as set forth in one of the items of Article 14, paragraph (1) or the matters stated in the document as set forth in one of the items of paragraph (2) of that Article (excluding items (ii) and (xi)) has changed, a qualified consumer organization must notify the prime minister of this without delay and pursuant to the provisions of Cabinet Office Order; provided, however, that this does not apply if the change is prescribed by Cabinet Office Order as being minor.

(合併の届出及び認可等)

(Filing Notification of a Merger and Approval of a Merger)

第十九条 適格消費者団体である法人が他の適格消費者団体である法人と合併をしたときは、合併後存続する法人又は合併により設立された法人は、合併により消滅した法人のこの法律の規定による適格消費者団体としての地位を承継する。

Article 19 (1) If a corporation that is a qualified consumer organization merges or is consolidated with another corporation that is also a qualified consumer organization, the surviving corporation after the merger or the corporation newly-incorporated in the consolidation succeeds the status of the merged and now defunct corporation as a qualified consumer organization under this Act.

2 前項の規定により合併により消滅した法人のこの法律の規定による適格消費者団体としての地位を承継した法人は、遅滞なく、その旨を内閣総理大臣に届け出なければならない。

(2) A corporation, pursuant to the provisions of the preceding paragraph, which has succeeded to the status that the corporation disappearing in a merger held as a qualified consumer organization under this Act, must notify the prime minister to that effect without delay.

3 適格消費者団体である法人が適格消費者団体でない法人と合併（適格消費者団体である法人が存続するものを除く。以下この条及び第二十二條第二号において同じ。）をした場合には、合併後存続する法人又は合併により設立された法人は、その合併について内閣総理大臣の認可がされたときに限り、合併により消滅した法人のこの法律

の規定による適格消費者団体としての地位を承継する。

(3) If a corporation that is a qualified consumer organization merges (except when the corporation that is a qualified consumer organization continues to exist; the same applies in this Article and Article 22, item (ii)) with a corporation that is not a qualified consumer organization, the surviving corporation after the merger or the corporation newly-incorporated in the consolidation succeeds the status of the merged and now defunct corporation as a qualified consumer organization under this Act, only if the prime minister has approved the merger.

4 前項の認可を受けようとする適格消費者団体である法人及び適格消費者団体でない法人は、共同して、その合併がその効力を生ずる日の九十日前から六十日前までの間（以下この項において「認可申請期間」という。）に、内閣総理大臣に認可の申請をしなければならない。ただし、災害その他やむを得ない事由により認可申請期間にその申請をすることができないときは、この限りでない。

(4) A corporation that is a qualified consumer organization and a corporation that is not a qualified consumer organization that are both seeking the approval referenced in the preceding paragraph must jointly apply to the prime minister for the approval during the period from 60 to 90 days before the date on which the merger is to take effect (hereinafter referred to in this paragraph as "approval application period"); provided, however, that this does not apply if the organization cannot apply for approval during the approval application period due to a disaster or other compelling reasons.

5 前項の申請があった場合において、その合併がその効力を生ずる日までにその申請に対する処分がされないときは、合併後存続する法人又は合併により設立された法人は、その処分がされるまでの間は、合併により消滅した法人のこの法律の規定による適格消費者団体としての地位を承継しているものとみなす。

(5) If an organization has applied for approval as referenced in the preceding paragraph but the application is not processed by the date on which the merger takes effect, the surviving corporation after the merger or the corporation newly-incorporated in the consolidation is deemed to have succeeded the status that the merged and now defunct corporation as a qualified consumer organization under this Act, until the application is processed.

6 第十三条（第一項を除く。）、第十四条、第十五条及び第十六条第一項の規定は、第三項の認可について準用する。

(6) The provisions of Article 13 (excluding paragraph (1)), Article 14, Article 15, and Article 16, paragraph (1) apply mutatis mutandis to the approval referenced in paragraph (3).

7 適格消費者団体である法人は、適格消費者団体でない法人と合併をする場合において、第四項の申請をしないときは、その合併がその効力を生ずる日までに、その旨を内閣総理大臣に届け出なければならない。

(7) If a corporation that is a qualified consumer organization merges or is

consolidated with a corporation that is not a qualified consumer organization but does not apply for the approval referenced in paragraph (4), it must file a notification to that effect with the prime minister by the day on which the merger or consolidation takes effect.

8 内閣総理大臣は、第二項又は前項の規定による届出があったときは、内閣府令で定めるところにより、その旨を公示するものとする。

(8) If a person has filed a notification as provided under paragraph (2) or the preceding paragraph, the prime minister is to issue public notice to that effect pursuant to the provisions of Cabinet Office Order.

(事業の譲渡の届出及び認可等)

(Filing Notification of a Business Transfer and Approval of a Business Transfer)

第二十条 適格消費者団体である法人が他の適格消費者団体である法人に対し差止請求関係業務に係る事業の全部の譲渡をしたときは、その譲渡を受けた法人は、その譲渡をした法人のこの法律の規定による適格消費者団体としての地位を承継する。

Article 20 (1) If a corporation that is a qualified consumer organization transfers the entirety of its business involving services related to the right to demand cease and desist to another corporation that is a qualified consumer organization, the transferee succeeds to the status that the transferor held as a qualified consumer organization under this Act.

2 前項の規定によりその譲渡をした法人のこの法律の規定による適格消費者団体としての地位を承継した法人は、遅滞なく、その旨を内閣総理大臣に届け出なければならない。

(2) A corporation, pursuant to the provisions of the preceding paragraph, which has succeeded the status that the transferor held as a qualified consumer organization under this Act, must notify the prime minister to that effect without delay.

3 適格消費者団体である法人が適格消費者団体でない法人に対し差止請求関係業務に係る事業の全部の譲渡をした場合には、その譲渡を受けた法人は、その譲渡について内閣総理大臣の認可がされたときに限り、その譲渡をした法人のこの法律の規定による適格消費者団体としての地位を承継する。

(3) If a corporation that is a qualified consumer organization transfers the entirety of its business involving services related to demanding cease and desist or seeking injunctive relief to another corporation that is not a qualified consumer organization, the transferee succeeds the status that the transferor held as a qualified consumer organization under this Act, only if the prime minister has approved the transfer.

4 前項の認可を受けようとする適格消費者団体である法人及び適格消費者団体でない法人は、共同して、その譲渡の日の九十日前から六十日前までの間（以下この項において「認可申請期間」という。）に、内閣総理大臣に認可の申請をしなければならない。

い。ただし、災害その他やむを得ない事由により認可申請期間にその申請をすることができないときは、この限りでない。

(4) A corporation that is a qualified consumer organization and a corporation that is not a qualified consumer organization that are both seeking the approval referenced in the preceding paragraph must jointly apply to the prime minister for the approval during the period from 60 to 90 days before the date of the transfer (hereinafter referred to in this paragraph as the "approval application period"); provided, however, that this does not apply if the organization cannot apply for the approval during the approval application period due to a disaster or other compelling reasons.

5 前項の申請があった場合において、その譲渡の日までにその申請に対する処分がされないときは、その譲渡を受けた法人は、その処分がされるまでの間は、その譲渡をした法人のこの法律の規定による適格消費者団体としての地位を承継しているものとみなす。

(5) If a person has applied for the approval as referenced in the preceding paragraph but the application is not processed by the date of the transfer, the transferee is deemed to have succeeded the status that the transferor held as a qualified consumer organization under this Act, until the application is processed.

6 第十三条（第一項を除く。）、第十四条、第十五条及び第十六条第一項の規定は、第三項の認可について準用する。

(6) The provisions of Article 13 (excluding paragraph (1)), Article 14, Article 15, and Article 16, paragraph (1) apply mutatis mutandis to the approval referenced in paragraph (3).

7 適格消費者団体である法人は、適格消費者団体でない法人に対し差止請求関係業務に係る事業の全部の譲渡をする場合において、第四項の申請をしないときは、その譲渡の日までに、その旨を内閣総理大臣に届け出なければならない。

(7) If a corporation that is a qualified consumer organization transfers the entirety of its business involving services related to demanding cease and desist or seeking injunctive relief to another corporation that is not a qualified consumer organization, but does not apply for the approval referenced in paragraph (4), it must file a notification to that effect with the prime minister by the date of the transfer.

8 内閣総理大臣は、第二項又は前項の規定による届出があったときは、内閣府令で定めるところにより、その旨を公示するものとする。

(8) If a person has filed a notification as provided under paragraph (2) or the preceding paragraph, the prime minister is to issue public notice to that effect pursuant to the provisions of Cabinet Office Order.

(解散の届出等)

(Filing Notification of a Dissolution)

第二十一条 適格消費者団体が次の各号に掲げる場合のいずれかに該当することとなったときは、当該各号に定める者は、遅滞なく、その旨を内閣総理大臣に届け出なければならない。

Article 21 (1) If a qualified consumer organization comes to fall under any of the following items, the person set forth in that item must file a notification to that effect with the prime minister without delay:

一 破産手続開始の決定により解散した場合 破産管財人

(i) it undergoes a dissolution due to an order commencing bankruptcy proceedings: the bankruptcy trustee;

二 合併及び破産手続開始の決定以外の理由により解散した場合 清算人

(ii) it undergoes a dissolution for any reason other than a merger or a bankruptcy commencement ruling: the liquidator; or

三 差止請求関係業務を廃止した場合 法人の代表者

(iii) it discontinues its services related to demanding cease and desist or seeking injunctive relief: the representative of the corporation.

2 内閣総理大臣は、前項の規定による届出があったときは、内閣府令で定めるところにより、その旨を公示するものとする。

(2) If a person has filed a notification as provided under the preceding paragraph, the prime minister is to issue public notice to that effect pursuant to the provisions of Cabinet Office Order.

(認定の失効)

(Lapse of Certification)

第二十二条 適格消費者団体について、次のいずれかに掲げる事由が生じたときは、第十三条第一項の認定は、その効力を失う。

Article 22 If any of the following grounds arises with regard to a qualified consumer organization, the certification referenced in Article 13, paragraph (1) ceases to be effective:

一 第十三条第一項の認定の有効期間が経過したとき（第十七条第四項に規定する場合にあっては、更新拒否処分がされたとき）。

(i) the term of validity of its certification as referenced in Article 13, paragraph (1) has passed (or its certification has become subject to a disposition denying renewal of the term of validity, in the case provided under Article 17, paragraph (4));

二 適格消費者団体である法人が適格消費者団体でない法人と合併をした場合において、その合併が第十九条第三項の認可を経ずにその効力を生じたとき（同条第五項に規定する場合にあっては、その合併の不認可処分がされたとき）。

(ii) the corporation that is a qualified consumer organization merges with a corporation that is not a qualified consumer organization, and the merger takes effect without going through the approval process referenced in Article 19, paragraph (3) (or takes effect after the issuance of a disposition denying

approval for the merger, in the case provided under paragraph (5) of that Article);

三 適格消費者団体である法人が適格消費者団体でない法人に対し差止請求関係業務に係る事業の全部の譲渡をした場合において、その譲渡が第二十条第三項の認可を経ずにされたとき（同条第五項に規定する場合にあっては、その譲渡の不認可処分がされたとき）。

(iii) the corporation that is a qualified consumer organization transfers the entirety of its business involving services related to the right to demand cease and desist to another corporation that is not a qualified consumer organization, and the transfer is made without going through the approval process referenced in Article 20, paragraph (3) (or is made after the issuance of a disposition denying approval for the transfer, in the case provided under paragraph (5) of that Article); or

四 適格消費者団体が前条第一項各号に掲げる場合のいずれかに該当することとなったとき。

(iv) the qualified consumer organization has come to fall under any of the items set forth in paragraph (1) of the preceding Article.

## 第二款 差止請求関係業務等

### Subsection 2 Services Related to Demanding Cease and Desist or Seeking Injunctive Relief or Seek Injunctive Relief

(差止請求権の行使等)

(Exercising the Right to Demand Cease and Desist or Seek Injunctive Relief)

第二十三条 適格消費者団体は、不特定かつ多数の消費者の利益のために、差止請求権を適切に行使しなければならない。

Article 23 (1) A qualified consumer organization must appropriately exercise its right to demand cease and desist or seek injunctive relief in the interest of a large, non-exclusive group of consumers.

2 適格消費者団体は、差止請求権を濫用してはならない。

(2) A qualified consumer organization must not abuse its right to demand cease and desist or seek injunctive relief.

3 適格消費者団体は、事案の性質に応じて他の適格消費者団体と共同して差止請求権を行使するほか、差止請求関係業務について相互に連携を図りながら協力するように努めなければならない。

(3) A qualified consumer organization, in addition to exercising its right to demand cease and desist or seek injunctive relief jointly with other qualified consumer organizations in accordance with the nature of the cases, must try to cooperate and coordinate with those organizations in providing services related to demanding cease and desist or seeking injunctive relief.

4 適格消費者団体は、次に掲げる場合には、内閣府令で定めるところにより、遅滞な

く、その旨を他の適格消費者団体に通知するとともに、その旨及びその内容その他内閣府令で定める事項を内閣総理大臣に報告しなければならない。この場合において、当該適格消費者団体が、当該通知及び報告に代えて、すべての適格消費者団体及び内閣総理大臣が電磁的方法（電子情報処理組織を使用する方法その他の情報通信の技術を利用する方法をいう。以下同じ。）を利用して同一の情報を閲覧することができる状態に置く措置であって内閣府令で定めるものを講じたときは、当該通知及び報告をしたものとみなす。

(4) In the following cases, a qualified consumer organization must notify that fact to other qualified consumer organizations pursuant to the provisions of Cabinet Office Order as well as report the fact, its details and other matters prescribed by Cabinet Office Order to the prime minister without delay. In this case, if the qualified consumer organization in lieu of the notification or report takes measures that enables all of the qualified consumer organizations and the prime minister to access the same information by electronic or magnetic means (meaning through the use of an electronic data processing system or any other application of information and communications technology; the same applies hereinafter) which are prescribed by Cabinet Office Order, the qualified consumer organization is deemed to have made a notification to those organizations and have made a report to the prime minister:

一 第四十一条第一項（同条第三項において準用する場合を含む。）の規定による差止請求をしたとき。

(i) if a qualified consumer organization makes a demand for cease and desist under Article 41, paragraph (1) (including as applied mutatis mutandis pursuant to paragraph (3) of that Article);

二 前号に掲げる場合のほか、裁判外において差止請求をしたとき。

(ii) if it made a demand for cease and desist out of court, in addition to what is provided for in the preceding item;

三 差止請求に係る訴えの提起（和解の申立て、調停の申立て又は仲裁合意を含む。）又は仮処分命令の申立てがあったとき。

(iii) if an action seeking injunctive relief (including a motion for settlement conference or mediation or an arbitration agreement) or a motion for preliminary injunction has been filed;

四 差止請求に係る判決の言渡し（調停の成立、調停に代わる決定の告知又は仲裁判断を含む。）又は差止請求に係る仮処分命令の申立てについての決定の告知があったとき。

(iv) when a judgment is rendered in relation to an action seeking injunctive relief (including settlement by mediation, notification of a decision in lieu of mediation, or an arbitration award) or upon notice of ruling on a motion for preliminary injunction;

五 前号の判決に対する上訴の提起（調停に代わる決定に対する異議の申立て又は仲裁判断の取消しの申立てを含む。）又は同号の決定に対する不服の申立てがあった



とき。

(v) upon taking an appeal from the judgment referenced in the preceding item (including filing of an objection to a decision in lieu of mediation or filing of a motion to vacate an arbitration award) or upon taking an appeal from the decision referenced in the preceding item;

六 第四号の判決（調停に代わる決定又は仲裁判断を含む。）又は同号の決定が確定したとき。

(vi) when the judgment referenced in item (iv) (including a decision in lieu of mediation or an arbitration award) or the decision referenced in that item becomes final and binding;

七 差止請求に係る裁判上の和解が成立したとき。

(vii) when a judicial settlement is reached pertaining to an action seeking injunctive relief;

八 前二号に掲げる場合のほか、差止請求に係る訴訟（和解の申立てに係る手続、調停手続又は仲裁手続を含む。）又は差止請求に係る仮処分命令に関する手続が終了したとき。

(viii) when a litigation involving an action seeking injunctive relief (including proceedings involving a motion for settlement conference, mediation proceedings, or arbitration proceedings) or a motion for preliminary injunction has ended, in addition to what are provided for in items (vi) and (vii);

九 差止請求に係る裁判外の和解が成立したときその他差止請求に関する相手方との間の協議が調ったとき、又はこれが調わなかったとき。

(ix) when an extra-judicial settlement has been reached involving an action seeking injunctive relief, or when any other agreement has been reached or failed to be reached with the other party of the action seeking injunctive relief;

十 差止請求に関し、請求の放棄、和解、上訴の取下げその他の内閣府令で定める手続に係る行為であって、それにより確定判決及びこれと同一の効力を有するものが存することとなるものをしようとするとき。

(x) when the qualified consumer organization intends to engage in an act pertaining to the waiver of the demand, settlement, withdrawal of an appeal, or any other proceedings prescribed by Cabinet Office Order with regard to an action seeking injunctive relief, which would result in a final and binding judgment or any action to the same effect; and

十一 その他差止請求に関し内閣府令で定める手続に係る行為がされたとき。

(xi) if the qualified consumer organization has taken any other actions pertaining to proceedings prescribed by Cabinet Office Order with regard to an action seeking injunctive relief.

5 内閣総理大臣は、前項の規定による報告を受けたときは、すべての適格消費者団体並びに内閣総理大臣及び経済産業大臣が電磁的方法を利用して同一の情報を閲覧する

ことができる状態に置く措置その他の内閣府令で定める方法により、他の適格消費者団体及び経済産業大臣に当該報告の日時及び概要その他内閣府令で定める事項を伝達するものとする。

- (5) Having received a report under the preceding paragraph, the prime minister is to communicate the date and time of the report, an outline thereof, and any other matters specified by Cabinet Office Order to other qualified consumer organizations and to the Ministry of Economy, Trade and Industry, by taking measures that enable all of the qualified consumer organizations as well as the prime minister and the Minister of Economy, Trade and Industry to access the same information by using electronic or magnetic means, or in any other ways prescribed by Cabinet Office Order.
- 6 適格消費者団体について、第十二条の二第一項第二号本文の確定判決等で強制執行をすることができるものが存する場合には、当該適格消費者団体は、当該確定判決等に係る差止請求権を放棄することができない。
- (6) If there is a matter for which compulsory execution may be carried out in the final judgment or equally binding disposition as referenced in the main clause of Article 12-2, paragraph (1), item (ii), a qualified consumer organization may not waive the right to seek injunctive relief pertaining to the final judgment.

(消費者の被害に関する情報の取扱い)

#### (Handling of Information on Harm to Consumers)

第二十四条 適格消費者団体は、差止請求権の行使（差止請求権不存在等確認請求に係る訴訟を含む。第二十八条において同じ。）に関し、消費者から収集した消費者の被害に関する情報をその相手方その他の第三者が当該被害に係る消費者を識別することができる方法で利用するに当たっては、あらかじめ、当該消費者の同意を得なければならない。

Article 24 In exercising the right to demand cease and desist (including a litigation involving a request to confirm the absence of a right to seek injunctive relief or a related obligation; the same applies in Article 28), a qualified consumer organization must obtain consent from the consumer in advance, in using information that it has collected from a consumer on damage sustained by that consumer, if it will use the information in such a way that the other party or third parties can identify the consumer sustaining the damage.

(秘密保持義務)

#### (Duty of Confidentiality)

第二十五条 適格消費者団体の役員、職員若しくは専門委員又はこれらの職にあった者は、正当な理由がなく、差止請求関係業務に関して知り得た秘密を漏らしてはならない。

Article 25 It is prohibited for the past or present officer, employee, or expert

advisor of a qualified consumer organization to disclose confidential information learned while providing services related to demanding cease and desist or seeking injunctive relief, without legitimate grounds for doing so.

(氏名等の明示)

(Disclosure of Names)

第二十六条 適格消費者団体の差止請求関係業務に従事する者は、その差止請求関係業務を行うに当たり、相手方の請求があったときは、当該適格消費者団体の名称、自己の氏名及び適格消費者団体における役職又は地位その他内閣府令で定める事項を、その相手方に明らかにしなければならない。

Article 26 A person engaged in providing services related to demanding cease and desist or seeking injunctive relief at a qualified consumer organization must disclose the name of the organization, one's own name and title or position at the organization, and other matters specified by Cabinet Office Order to the other party upon its request, when providing those services.

(判決等に関する情報の提供)

(Provision of Information Related to Judgments)

第二十七条 適格消費者団体は、消費者の被害の防止及び救済に資するため、消費者に対し、差止請求に係る判決（確定判決と同一の効力を有するもの及び仮処分命令の申立てについての決定を含む。）又は裁判外の和解の内容その他必要な情報を提供しよう努めなければならない。

Article 27 A qualified consumer organization must try to inform consumers of the provisions of the judgments in the actions for injunction (including anything with the same effect as a final and binding judgment, and also including decisions on petitions for provisional disposition orders) or of extra-judicial settlements, and other necessary information in order to contribute to preventing and remedying consumer damage.

(財産上の利益の受領の禁止等)

(Prohibition on Receiving Financial Benefits)

第二十八条 適格消費者団体は、次に掲げる場合を除き、その差止請求に係る相手方から、その差止請求権の行使に関し、寄附金、賛助金その他名目のいかんを問わず、金銭その他の財産上の利益を受けてはならない。

Article 28 (1) Except in the following cases, it is prohibited for a qualified consumer organization to receive money or any other financial benefit from the other party of the action seeking injunctive relief, in the form of a contribution or donation or under any other name, in relation to its exercise of the right to demand cease and desist or seek junctive relief:

一 差止請求に係る判決（確定判決と同一の効力を有するもの及び仮処分命令の申立てについての決定を含む。以下この項において同じ。）又は民事訴訟法（平成八年

法律第九号) 第七十三条第一項の決定により訴訟費用(和解の費用、調停手続の費用及び仲裁手続の費用を含む。)を負担することとされた相手方から当該訴訟費用に相当する額の償還として財産上の利益を受けるとき。

(i) receiving a financial benefit as reimbursement in an amount equivalent to its court costs from the other party that has been ordered to bear the court costs (or the costs of settlement, mediation, or arbitration proceedings) in a judgment in an action for an injunction (including anything to the same effect as a final and binding judgment or a decision on a motion for a preliminary injunction; hereinafter the same applies in this paragraph) or in a decision referenced in Article 73, paragraph (1) of the Code of Civil Procedure (Act No. 109 of 1996);

二 差止請求に係る判決に基づいて民事執行法(昭和五十四年法律第四号)第一百七十二条第一項の規定により命じられた金銭の支払として財産上の利益を受けるとき。

(ii) receiving a financial benefit in the form of a monetary payment ordered pursuant to Article 172, paragraph (1) of the Civil Execution Act (Act No. 4 of 1979) based on a judgment in an action seeking injunctive relief;

三 差止請求に係る判決に基づく強制執行の執行費用に相当する額の償還として財産上の利益を受けるとき。

(iii) receiving a financial benefit in the form of a reimbursement of the costs for compulsory execution based on a judgment in an action seeking injunctive relief; and

四 差止請求に係る相手方の債務の履行を確保するために約定された違約金の支払として財産上の利益を受けるとき。

(iv) receiving a financial benefit as the payment of a penalty agreed upon to ensure the performance of the obligations of the other party of the action seeking injunctive relief.

2 適格消費者団体の役員、職員又は専門委員は、適格消費者団体の差止請求に係る相手方から、その差止請求権の行使に関し、寄附金、賛助金その他名目のいかんを問わず、金銭その他の財産上の利益を受けてはならない。

(2) It is prohibited for the officer, employee, or expert advisor of a qualified consumer organization to receive money or any other financial benefit from the other party in an action for the right to demand cease and desist or seek injunctive relief filed by the qualified consumer organization, in the form of a contribution or donation or under any other name, related to the organization's exercise of the right to demand cease and desist or seek injunctive relief.

3 適格消費者団体又はその役員、職員若しくは専門委員は、適格消費者団体の差止請求に係る相手方から、その差止請求権の行使に関し、寄附金、賛助金その他名目のいかんを問わず、金銭その他の財産上の利益を第三者に受けさせてはならない。

(3) It is prohibited for a qualified consumer organization or its officer, employees, or expert advisor to have a third party receive money or any other financial benefit from the other party in an action seeking injunctive relief filed by the

qualified consumer organization, in the form of a contribution or donation or under any other name, related to the organization's exercise of the right to demand cease and desist or seek injunctive relief.

4 前三項に規定する差止請求に係る相手方からその差止請求権の行使に関して受け又は受けさせてはならない財産上の利益には、その相手方がその差止請求権の行使に関してした不法行為によって生じた損害の賠償として受け又は受けさせる財産上の利益は含まれない。

(4) A financial benefit that a qualified consumer organization is prohibited from receiving or from having a third party receive from the other party of the action seeking injunctive relief as provided for in the preceding three paragraphs does not include a financial benefit that the organization has received or had a third party receive as compensation for damage caused by a tortious act committed by the other party with respect to the exercise of the right to seek injunctive relief.

5 適格消費者団体は、第一項各号に規定する財産上の利益を受けたときは、これに相当する金額を積み立て、これを差止請求関係業務に要する費用に充てなければならない。

(5) If a qualified consumer organization receives a financial benefit as provided for in one of the items of paragraph (1), it must set aside an equivalent amount of money to cover the costs required for the services related to the right to seek injunctive relief.

6 適格消費者団体は、その定款において、差止請求関係業務を廃止し、又は第十三条第一項の認定の失効（差止請求関係業務の廃止によるものを除く。）若しくは取消しにより差止請求関係業務を終了した場合において、積立金（前項の規定により積み立てられた金額をいう。）に残余があるときは、その残余に相当する金額を、他の適格消費者団体（第三十五条の規定により差止請求権を承継した適格消費者団体がある場合にあっては、当該適格消費者団体）があるときは当該他の適格消費者団体に、これがないときは第十三条第三項第二号に掲げる要件に適合する消費者団体であって内閣総理大臣が指定するもの又は国に帰属させる旨を定めておかななければならない。

(6) A qualified consumer organization must establish in its articles of incorporation that if it discontinues its services related to the right to demand cease and desist or seek injunctive relief or stops providing those services due to the expiration (excluding those due to discontinuation of services related to the right to demand cease and desist or seek injunctive relief) or revocation of the certification referenced in Article 13, paragraph (1) while a surplus to the reserve fund (meaning an amount set aside pursuant to the preceding paragraph) remains, that the surplus is to belong to another qualified consumer organization (if a qualified consumer organization has succeeded to the right to demand cease and desist or seek injunctive relief pursuant to Article 35, that qualified consumer organization) if there is one, and if not, the surplus is to belong to a consumer organization that conforms to the

requirements set forth in Article 13, paragraph (3), item (ii) and specified by the prime minister or is to be vested in the State.

(業務の範囲及び区分経理)

(Scope of Services and Separate Accounting)

第二十九条 適格消費者団体は、その行う差止請求関係業務に支障がない限り、定款の定めるところにより、差止請求関係業務以外の業務を行うことができる。

Article 29 (1) A qualified consumer organization may engage in services other than services related to the right to demand cease and desist or seek injunctive relief as provided by the articles of incorporation, to the extent that it does not adversely affect services related to the right to demand cease and desist or seek injunctive relief.

2 適格消費者団体は、次に掲げる業務に係る経理をそれぞれ区分して整理しなければならない。

(2) A qualified consumer organization must separate the accounting for each of the services set forth below:

一 差止請求関係業務

(i) services related to the right to demand cease and desist or seek injunctive relief;

二 不特定かつ多数の消費者の利益の擁護を図るための活動に係る業務（前号に掲げる業務を除く。）

(ii) services involved in its activities to protect the interests of a large, non-exclusive group of consumers (excluding the services set forth in the preceding item); and

三 前二号に掲げる業務以外の業務

(iii) services other than those set forth in the preceding items (i) and (ii).

### 第三款 監督

#### Subsection 3 Supervision

(帳簿書類の作成及び保存)

(Preparation and Retention of Books and Documents)

第三十条 適格消費者団体は、内閣府令で定めるところにより、その業務及び経理に関する帳簿書類を作成し、これを保存しなければならない。

Article 30 A qualified consumer organization must prepare and retain books and documents related to its services and accounting pursuant to the provisions of Cabinet Office Order.

(財務諸表等の作成、備置き、閲覧等及び提出等)

(Preparation, Keeping, Inspection, and Submission of Financial Statements)

第三十一条 適格消費者団体は、毎事業年度終了後三月以内に、その事業年度の財産目

録等及び事業報告書（これらの作成に代えて電磁的記録（電子的方式、磁気的方式その他の他人の知覚によっては認識することができない方式で作られる記録であって、電子計算機による情報処理の用に供されるものをいう。以下この条において同じ。）の作成がされている場合における当該電磁的記録を含む。次項第五号及び第五十三条第六号において「財務諸表等」という。）を作成しなければならない。

Article 31 (1) A qualified consumer organization must prepare an inventory of its property, etc. and a business report for the business year (including electronic or magnetic records (meaning records used in computerized data processing which are prepared in electronic form, magnetic form, or any other form that cannot be perceived by the human senses; hereinafter the same applies in this Article), if these are prepared in lieu of written documents; hereinafter referred to as "financial statements" in item (v) of the following paragraph and Article 53, item (vi)), within three months from the last day of each business year.

2 適格消費者団体の事務所には、内閣府令で定めるところにより、次に掲げる書類を備え置かなければならない。

(2) The following documents must be kept in the office of a qualified consumer organization pursuant to the provisions of Cabinet Office Order:

一 定款

(i) articles of incorporation;

二 業務規程

(ii) bylaws;

三 役職員等名簿（役員、職員及び専門委員の氏名、役職及び職業その他内閣府令で定める事項を記載した名簿をいう。）

(iii) a roster of officers and employees (including the names, titles and professions of officers, employees, and expert advisors, and other matters prescribed by Cabinet Office Order);

四 適格消費者団体の社員について、その数及び個人又は法人その他の団体の別（社員が法人その他の団体である場合にあっては、その構成員の数を含む。）を記載した書類

(iv) a document stating the number of members of the qualified consumer organization and whether they are individuals, corporations, or other organizations (including the number of constituent members if members are corporations or other organizations);

五 財務諸表等

(v) financial statements;

六 収入の明細その他の資金に関する事項、寄附金に関する事項その他の経理に関する内閣府令で定める事項を記載した書類

(vi) documents stating the particulars of the revenue and information on other funds, matters regarding contributions, and other accounting matters specified by Cabinet Office Order; and

七 差止請求関係業務以外の業務を行う場合には、その業務の種類及び概要を記載した書類

(vii) if the qualified consumer organization engages in services other than services related to demanding cease and desist or seeking injunctive relief, documents stating the type of the services and their brief description.

3 何人も、適格消費者団体の業務時間内は、いつでも、次に掲げる請求をすることができる。ただし、第二号又は第四号に掲げる請求をするには、当該適格消費者団体の定めた費用を支払わなければならない。

(3) Any person may make one of the following requests at any time during the business hours of a qualified consumer organization; provided, however, that when making a request as set forth in item (ii) or (iv), the person must pay the fees set forth by the qualified consumer organization:

一 前項各号に掲げる書類が書面をもって作成されているときは、当該書面の閲覧又は謄写の請求

(i) a request to inspect or copy a document set forth in one of the items of the preceding paragraph, if these have been prepared in writing;

二 前号の書面の謄本又は抄本の交付の請求

(ii) a request for the issue of a certified copy or an extract of the document referenced in the preceding item;

三 前項各号に掲げる書類が電磁的記録をもって作成されているときは、当該電磁的記録に記録された事項を内閣府令で定める方法により表示したものの閲覧又は謄写の請求

(iii) when the document as set forth in one of the items of the preceding paragraph was prepared in the form of an electronic or magnetic record, a request to inspect or reproduce the content displaying the matters recorded on the electronic or magnetic record by means prescribed by Cabinet Office Order; or

四 前号の電磁的記録に記録された事項を電磁的方法であって内閣府令で定めるものにより提供することの請求又は当該事項を記載した書面の交付の請求

(iv) a request to be provided by electronic or magnetic means prescribed by Cabinet Office Order, the matters recorded on an electronic or magnetic record referenced in the preceding item, or a request to be issued a written document stating those matters.

4 適格消費者団体は、前項各号に掲げる請求があったときは、正当な理由がある場合を除き、これを拒むことができない。

(4) A qualified consumer organization may not refuse a request set forth in one of the items of the preceding paragraph except when there are reasonable grounds to do so.

5 適格消費者団体は、毎事業年度終了後三月以内に、第二項第三号から第六号までに掲げる書類を内閣総理大臣に提出しなければならない。

(5) A qualified consumer organization must submit the documents provided for in



paragraph (2), items (iii) through (vi) to the prime minister within three months from the last day of each business year.

(報告及び立入検査)

**(Reporting and On-Site Inspections)**

第三十二条 内閣総理大臣は、この法律の実施に必要な限度において、適格消費者団体に対し、その業務若しくは経理の状況に関し報告をさせ、又はその職員に、適格消費者団体の事務所に立ち入り、業務の状況若しくは帳簿、書類その他の物件を検査させ、若しくは関係者に質問させることができる。

Article 32 (1) The prime minister may have a qualified consumer organization report on its operational and accounting conditions, and may have relevant officials enter its offices, inspect its operational conditions or books, documents, and other objects, and question the persons concerned, to the extent necessary for the implementation of this Act.

2 前項の規定により職員が立ち入るときは、その身分を示す証明書を携帯し、関係者に提示しなければならない。

(2) When entering a qualified consumer organization's office pursuant to the provisions of the preceding paragraph, an official must carry an identification card and show it to the persons concerned.

3 第一項に規定する立入検査の権限は、犯罪捜査のために認められたものと解してはならない。

(3) The authority for on-site inspection provided for in paragraph (1) must not be construed as being approved for the purposes of criminal investigation.

(適合命令及び改善命令)

**(Compliance Orders and Improvement Orders)**

第三十三条 内閣総理大臣は、適格消費者団体が、第十三条第三項第二号から第七号までに掲げる要件のいずれかに適合しなくなったと認めるときは、当該適格消費者団体に対し、これらの要件に適合するために必要な措置をとるべきことを命ずることができる。

Article 33 (1) On finding that a qualified consumer organization has ceased to meet any of the requirements as set forth in Article 13, paragraph (3), items (ii) through (vii), the prime minister may order the qualified consumer organization to take necessary measures to meet the requirements.

2 内閣総理大臣は、前項に定めるもののほか、適格消費者団体が第十三条第五項第三号から第六号までのいずれかに該当するに至ったと認めるとき、適格消費者団体又はその役員、職員若しくは専門委員が差止請求関係業務の遂行に関しこの法律の規定に違反したと認めるとき、その他適格消費者団体の業務の適正な運営を確保するため必要があると認めるときは、当該適格消費者団体に対し、人的体制の改善、違反の停止、業務規程の変更その他の業務の運営の改善に必要な措置をとるべきことを命ずることができる。

(2) In addition to what is provided for in the preceding paragraph, when the prime minister finds that a qualified consumer organization has come to fall under any of the provisions of Article 13, paragraph (5), items (iii) through (vi), that a qualified consumer organization or its officer, employees, or expert advisor has violated the provisions of this Act in performing services related to demanding cease and desist or seeking injunctive relief, or that it is otherwise necessary to do so in order to ensure that a qualified consumer organization provides the services properly, the prime minister may order the qualified consumer organization to improve its personnel system, cease the violation, modify its operational rules, or take other measures necessary to improve its operations.

(認定の取消し等)

(Revocation of Certification)

第三十四条 内閣総理大臣は、適格消費者団体について、次の各号のいずれかに掲げる事由があるときは、第十三条第一項の認定を取り消すことができる。

Article 34 (1) The prime minister may revoke the certification of a qualified consumer organization as referenced in Article 13, paragraph (1) if any of the grounds in the following items exists:

一 偽りその他不正の手段により第十三条第一項の認定、第十七条第二項の有効期間の更新又は第十九条第三項若しくは第二十条第三項の認可を受けたとき。

(i) if the qualified consumer organization has been certified as referenced in Article 13, paragraph (1), has renewed the term of validity referenced in Article 17, paragraph (2), or has been approved as referenced in Article 19, paragraph (3) or Article 20, paragraph (3), through deception or other wrongful means;

二 第十三条第三項各号に掲げる要件のいずれかに適合しなくなったとき。

(ii) if the qualified consumer organization ceases to meet any of the requirements set forth in any of the items of Article 13, paragraph (3);

三 第十三条第五項各号（第二号を除く。）のいずれかに該当するに至ったとき。

(iii) if the qualified consumer organization has come to fall under any of the items of Article 13, paragraph (5) (excluding item (ii));

四 第十二条の二第一項第二号本文の確定判決等に係る訴訟等の手続に関し、当該訴訟等の当事者である適格消費者団体が、差止請求に係る相手方と通謀して請求の放棄又は不特定かつ多数の消費者の利益を害する内容の和解をしたとき、その他不特定かつ多数の消費者の利益に著しく反する訴訟等の追行を行ったと認められるとき。

(iv) if the qualified consumer organization that is a party to a litigation in which there has been a final judgment or equally binding disposition as referenced in the main clause of Article 12-2, paragraph (1), item (ii), in taking legal proceedings for the lawsuit, is found to have conspired with the other party of the action for an injunction to waive the claim or reach a

settlement that harms the interests of a large, non-exclusive group of consumers, or has otherwise pursued a litigation that is materially detrimental to the interests of a large, non-exclusive group of consumers;

五 第十二条の二第一項第二号本文の確定判決等に係る強制執行に必要な手続に関し、当該確定判決等に係る訴訟等の当事者である適格消費者団体がその手続を怠ったことが不特定かつ多数の消費者の利益に著しく反するものと認められるとき。

(v) if the qualified consumer organization that is a party to a litigation in which there is a final judgment or equally binding disposition as referenced in the main clause of Article 12-2, paragraph (1), item (ii), has neglected the necessary procedures for carrying out the compulsory execution pertaining to that judgment or disposition, and this is found to be materially detrimental to the interests of a large, non-exclusive group of consumers;

六 前各号に掲げるもののほか、この法律若しくはこの法律に基づく命令の規定又はこれらの規定に基づく処分に違反したとき。

(vi) if the qualified consumer organization has violated this Act, an Order based on this Act, or a disposition based on this Act or such an Order, in addition to what are provided in the preceding items; or

七 当該適格消費者団体の役員、職員又は専門委員が第二十八条第二項又は第三項の規定に違反したとき。

(vii) if an officer, employee, or expert advisor of the qualified consumer organization has violated the provisions of Article 28, paragraph (2) or (3).

2 適格消費者団体が、第二十三条第四項の規定に違反して同項の通知又は報告をしないで、差止請求に関し、同項第十号に規定する行為をしたときは、内閣総理大臣は、当該適格消費者団体について前項第四号に掲げる事由があるものとみなすことができる。

(2) If a qualified consumer organization in violation of the provisions of Article 23, paragraph (4) does not make a notification or report prescribed in the paragraph and commits an act prescribed in Article 23, paragraph (4), item (x) with regard to demanding cease and desist or seeking injunctive relief, the prime minister may deem that grounds as provided in paragraph (1), item (iv) exist for that qualified consumer organization.

3 第十二条の二第一項第二号本文に掲げる場合であつて、当該他の適格消費者団体に係る第十三条第一項の認定が、第二十二條各号に掲げる事由により既に失効し、又は第一項各号に掲げる事由（当該確定判決等に係る訴訟等の手続に関する同項第四号に掲げる事由を除く。）若しくは消費者裁判手続特例法第九十二条第二項各号に掲げる事由により既に取り消されている場合においては、内閣総理大臣は、当該他の適格消費者団体につき当該確定判決等に係る訴訟等の手続に関し第一項第四号に掲げる事由があつたと認められるとき（前項の規定により同号に掲げる事由があるものとみなすことができる場合を含む。）は、当該他の適格消費者団体であつた法人について、その旨の認定をすることができる。

(3) In the case set forth in the main clause of Article 12-2, paragraph (1), item (ii),

when the other qualified consumer organization's certification pursuant to Article 13, paragraph (1) has already expired due to the grounds set forth in the items of Article 22, or has already been revoked due to the grounds set forth in the items of Article 22, paragraph (1) (excluding the grounds set forth in item (iv) of paragraph (1) with regard to the proceedings for the litigation in which there was a final judgment or equally binding disposition) or the items of Article 92, paragraph (2) of Act on Special Measures for Consumer Litigation Procedure, and the prime minister finds that grounds set forth in Article 22, paragraph (1), item (iv) as regards that other qualified consumer organization exist for the legal proceedings for which there was a final judgment or equally binding disposition (including the cases in which those grounds may be deemed to exist pursuant to the preceding paragraph), the prime minister may certify that this is the case for the corporation that used to be the other qualified consumer organization.

4 前項に規定する場合における当該他の適格消費者団体であった法人は、清算が終了した後においても、同項の規定の適用については、なお存続するものとみなす。

(4) The corporation that used to be the other qualified consumer organization provided for in the preceding paragraph is deemed to continue to exist after the conclusion of its liquidation as regards the application of that paragraph.

5 内閣総理大臣は、第一項各号に掲げる事由により第十三条第一項の認定を取り消し、又は第三項の規定により第一項第四号に掲げる事由があった旨の認定をしたときは、内閣府令で定めるところにより、その旨及びその取消し又は認定をした日を公示するとともに、当該適格消費者団体又は当該他の適格消費者団体であった法人に対し、その旨を書面により通知するものとする。

(5) Having revoked a certification as referenced in Article 13, paragraph (1) due to reasons set forth in the items of paragraph (1), or having found, pursuant to paragraph (3), that the grounds as set forth in paragraph (1), item (iv) exist, the prime minister is to issue public notice of this and of the date of the rescission or finding, pursuant to the provisions of Cabinet Office Order, and notify the qualified consumer organization or the corporation that used to be the other qualified consumer organization of this in writing.

(差止請求権の承継に係る指定等)

(Designation Pertaining to Succession to the Right to Demand Cease and Desist or Seek Injunctive Relief)

第三十五条 適格消費者団体について、第十二条の二第一項第二号本文の確定判決等で強制執行をすることができるものが存する場合において、第十三条第一項の認定が、第二十二條各号に掲げる事由により失効し、若しくは前条第一項各号若しくは消費者裁判手続特例法第九十二条第二項各号に掲げる事由により取り消されるとき、又はこれらの事由により既に失効し、若しくは既に取り消されているときは、内閣総理大臣は、当該適格消費者団体の有する当該差止請求権を承継すべき適格消費者団体として

他の適格消費者団体を指定するものとする。

Article 35 (1) When there is a matter upon which compulsory execution may be carried out in the final judgment or equally binding disposition as referenced in the main clause of Article 12-2, paragraph (1), item (ii), if a qualified consumer organization's certification pursuant to Article 13, paragraph (1) expires due to reasons set forth in one of the items of Article 22, or is to be revoked due to reasons set forth in the items of paragraph (1) of the preceding Article or one of the items of Article 92, paragraph (2) of Act on Special Measures for Consumer Litigation Procedure, or has already expired or has been revoked due to those reasons, the prime minister is to designate another qualified consumer organization to succeed to the right to demand cease and desist or seek injunctive relief held by the qualified consumer organization.

2 前項の規定による指定がされたときは、同項の差止請求権は、その指定の時ににおいて（その認定の失効又は取消しの後にその指定がされた場合にあつては、その認定の失効又は取消しの時にさかのぼって）その指定を受けた適格消費者団体が承継する。

(2) When a designation under the preceding paragraph has been made, the qualified consumer organization that has been designated succeeds to the right to demand cease and desist or seek injunctive relief referenced in that paragraph at the time of the designation (if the designation is made after the expiration or rescission of the certification, retroactively from the time of its expiration or rescission).

3 前項の場合において、同項の規定により当該差止請求権を承継した適格消費者団体が当該差止請求権に基づく差止請求をするときは、第十二条の二第一項第二号本文の規定は、当該差止請求については、適用しない。

(3) In the case referenced in the preceding paragraph, if a qualified consumer organization that succeeded to the right to demand cease and desist or seek injunctive relief pursuant to that paragraph files an action seeking injunctive relief based on that right, the main clause of Article 12-2, paragraph (1), item (ii) does not apply to that demand.

4 内閣総理大臣は、次の各号のいずれかに掲げる事由が生じたときは、第一項、第六項又は第七項の規定による指定を受けた適格消費者団体（以下この項から第七項までにおいて「指定適格消費者団体」という。）に係る指定を取り消さなければならない。

(4) The prime minister must revoke the designation of a qualified consumer organization that has been designated pursuant to the provisions of paragraph (1), paragraph (6), or paragraph (7) (hereinafter referred to as a "designated qualified consumer organization" from this paragraph to paragraph (7)), if any of the grounds in the following items arises:

一 指定適格消費者団体について、第十三条第一項の認定が、第二十二條各号に掲げる事由により失効し、若しくは既に失効し、又は前条第一項各号若しくは消費者裁判手続特例法第九十二條第二項各号に掲げる事由により取り消されるとき。

(i) the designated qualified consumer organization's certification pursuant to

Article 13, paragraph (1) expires or has already expired due to reasons set forth in the items of Article 22, or its certification is to be revoked due to reasons set forth in the items of Article 34, paragraph (1) or any of the items of Article 92, paragraph (2) of the Act on Special Measures for Consumer Litigation Procedure; or

二 指定適格消費者団体が承継した差止請求権をその指定前に有していた者（以下この条において「従前の適格消費者団体」という。）のうち当該確定判決等の当事者であったものについて、第十三条第一項の認定の取消処分、同項の認定の有効期間の更新拒否処分若しくは合併若しくは事業の全部の譲渡の不認可処分（以下この条において「認定取消処分等」という。）が取り消され、又は認定取消処分等の取消し若しくはその無効若しくは不存在の確認の判決（次項第二号において「取消判決等」という。）が確定したとき。

(ii) a disposition revoking a certification pursuant to Article 13, paragraph (1), a disposition denying renewal of the term of validity of the certification referenced in that paragraph, or a disposition denying approval for a merger or for the transfer of all the business (hereinafter referred to as "revocation of certification" in this Article) is revoked, or a judgment revoking, invalidating, or declaring the non-existence of a disposition revoking certification (hereinafter referred to as a "cancellation judgement, etc." in item (ii) of the following paragraph) becomes final and binding as regards the party to the relevant final judgment or equally binding disposition that held the right to take action seeking injunctive relief before the designated qualified consumer organization that succeeded to that right was designated (hereinafter referred to as the "former qualified consumer organization" in this Article).

5 内閣総理大臣は、次の各号のいずれかに掲げる事由が生じたときは、指定適格消費者団体に係る指定を取り消すことができる。

(5) The prime minister may revoke the designation of a designated qualified consumer organization if any of the grounds in the following items arises:

一 指定適格消費者団体が承継した差止請求権に係る強制執行に必要な手続に関し、当該指定適格消費者団体がその手続を怠ったことが不特定かつ多数の消費者の利益に著しく反するものと認められるとき。

(i) the designated qualified consumer organization has neglected the necessary procedures for carrying out the compulsory execution pertaining to the right to take action seeking injunctive relief which it has succeeded, and this is found to be materially detrimental to the interests of a large, non-exclusive group of consumers; or

二 従前の適格消費者団体のうち指定適格消費者団体であったもの（当該確定判決等の当事者であったものを除く。）について、前項第一号の規定による指定の取消しの事由となった認定取消処分等が取り消され、若しくはその認定取消処分等の取消判決等が確定したとき、又は前号の規定による指定の取消処分が取り消され、若し

くはその取消処分、取消判決等が確定したとき。

(ii) as regards a former qualified consumer organization that was a designated qualified consumer organization (excluding an organization that was a party to the relevant final judgment or equally binding disposition), when the disposition revoking certification that served as the grounds for the rescission of its designation under item (i) of the preceding paragraph is revoked; a cancellation judgment, etc. of the disposition revoking the certification becomes final and binding; a disposition revoking its designation under the preceding item is itself revoked; or a cancellation judgment, etc. of the disposition revoking the certification becomes final and binding.

6 内閣総理大臣は、第四項第一号又は前項第一号に掲げる事由により指定適格消費者団体に係る指定を取り消し、又は既に取り消しているときは、当該指定適格消費者団体の承継していた差止請求権を承継すべき適格消費者団体として他の適格消費者団体を新たに指定するものとする。

(6) If the prime minister revokes or has already revoked the designation of a designated qualified consumer organization due to reasons set forth in paragraph (4), item (i) or in item (i) of the preceding paragraph, the prime minister is to newly designate another qualified consumer organization as a qualified consumer organization that should succeed to the right to take action seeking injunctive relief that the designated qualified consumer organization has succeeded to.

7 内閣総理大臣は、第四項第二号又は第五項第二号に掲げる事由により指定適格消費者団体に係る指定を取り消すときは、当該指定適格消費者団体の承継していた差止請求権を承継すべき適格消費者団体として当該従前の適格消費者団体を新たに指定するものとする。

(7) In revoking designation of a designated qualified consumer organization due to reasons set forth in paragraph (4), item (ii) or paragraph (5), item (ii), the prime minister is to newly designate the former qualified consumer organization as a qualified consumer organization that should succeed to the right to take action seeking injunctive relief that the qualified consumer organization has succeeded to.

8 前二項の規定による新たな指定がされたときは、前二項の差止請求権は、その新たな指定の時において（従前の指定の取消し後に新たな指定がされた場合にあつては、従前の指定の取消しの時（従前の適格消費者団体に係る第十三条第一項の認定の失効後に従前の指定の取消し及び新たな指定がされた場合にあつては、その認定の失効の時）にさかのぼって）その新たな指定を受けた適格消費者団体が承継する。

(8) Once a new designation under the preceding two paragraphs is made, the right to take action seeking injunctive relief referenced in the preceding two paragraphs is succeeded to by the newly designated qualified consumer organization at the time of the new designation (if the new designation has been made after the rescission of a former designation, the succession is

retroactive to the time that the former designation was revoked (if a former designation was revoked and a new designation was made after the expiration of a former qualified consumer organization's certification pursuant to Article 13, paragraph (1), the succession is retroactive to the time that the certification expired)).

9 第三項の規定は、前項の場合において、同項の規定により当該差止請求権を承継した適格消費者団体が当該差止請求権に基づく差止請求をするときについて準用する。

(9) The provisions of paragraph (3) apply mutatis mutandis to the case referenced in the preceding paragraph, when the qualified consumer organization succeeding to the right to take action seeking injunctive relief pursuant to the preceding paragraph files an action seeking injunctive relief based on that right.

10 内閣総理大臣は、第一項、第六項又は第七項の規定による指定をしたときは、内閣府令で定めるところにより、その旨及びその指定の日を公示するとともに、その指定を受けた適格消費者団体に対し、その旨を書面により通知するものとする。第四項又は第五項の規定により当該指定を取り消したときも、同様とする。

(10) Having made a designation under paragraph (1), (6), or (7), the prime minister, pursuant to the provisions of Cabinet Office Order, is to issue public notice of this and of the date of the designation, and notify the designated qualified consumer organization of this in writing. The same applies if the prime minister revokes the designation pursuant to the provisions of paragraph (4) or (5).

#### 第四款 補則

#### Subsection 4 Auxiliary Provisions

(規律)

(Discipline)

第三十六条 適格消費者団体は、これを政党又は政治的目的のために利用してはならない。

Article 36 A qualified consumer organization may not be utilized for the benefit of a political party or for a political purpose.

(官公庁等への協力依頼)

(Requests for the Cooperation of Public Offices)

第三十七条 内閣総理大臣は、この法律の実施のため必要があると認めるときは、官庁、公共団体その他の者に照会し、又は協力を求めることができる。

Article 37 On finding it to be necessary to do so in order to implement this Act, the prime minister may make inquiries to government agencies, other public entities, and other persons or request their cooperation.



(内閣総理大臣への意見)

**(Expressing an Opinion to the Prime Minister)**

第三十八条 次の各号に掲げる者は、適格消費者団体についてそれぞれ当該各号に定める事由があると疑うに足りる相当な理由があるため、内閣総理大臣が当該適格消費者団体に対して適当な措置をとることが必要であると認める場合には、内閣総理大臣に対し、その旨の意見を述べることができる。

**Article 38** If the persons listed in the following items find that, because there is sufficient reason to suspect that there are grounds as prescribed in the following items with regard to a qualified consumer organization, while the prime minister finds it necessary to take appropriate measures regarding the qualified consumer organization, the person may express an opinion to that effect to the prime minister:

一 経済産業大臣 第十三条第三項第二号に掲げる要件に適合しない事由又は第三十四条第一項第四号に掲げる事由

(i) the Minister of Economy, Trade and Industry: the grounds that do not meet the requirements set forth in Article 13, paragraph (3), item (ii) or the grounds set forth in Article 34, paragraph (1), item (iv); and

二 警察庁長官 第十三条第五項第三号、第四号又は第六号ハに該当する事由

(ii) the Commissioner General of the National Police Agency: the grounds that fall under Article 13, paragraph (5), item (iii), item (iv), or item (vi)(c).

(判決等に関する情報の公表)

**(Disclosure of Information on Judgments)**

第三十九条 内閣総理大臣は、消費者の被害の防止及び救済に資するため、適格消費者団体から第二十三条第四項第四号から第九号まで及び第十一号の規定による報告を受けたときは、インターネットの利用その他適切な方法により、速やかに、差止請求に係る判決（確定判決と同一の効力を有するもの及び仮処分命令の申立てについての決定を含む。）又は裁判外の和解の概要、当該適格消費者団体の名称及び当該差止請求に係る相手方の氏名又は名称その他内閣府令で定める事項を公表するものとする。

**Article 39** (1) In order to contribute to preventing and remedying harm to consumers, upon receipt of a report under Article 23, paragraph (4), items (iv) through (ix) and item (xi) from a qualified consumer organization, the prime minister is to immediately make public using the Internet or by other appropriate means, any judgment in an action for an injunction (including anything with the same effect as a final and binding judgment and any decision on a petition for a provisional disposition order), a summary of any extra-judicial settlement, the name of the qualified consumer organization in question, the name of the other party to the action seeking injunctive relief, and other matters specified by Cabinet Office Order.

2 前項に規定する事項のほか、内閣総理大臣は、差止請求関係業務に関する情報を広く国民に提供するため、インターネットの利用その他適切な方法により、適格消費者

団体の名称及び住所並びに差止請求関係業務を行う事務所の所在地その他内閣府令で定める必要な情報を公表することができる。

(2) In addition to the particulars provided for in the preceding paragraph, the prime minister may make public using the Internet or by other appropriate means, the name and the address of the qualified consumer organization, the location of the office at which it provides services connected with the right to take action seeking injunctive relief, or any other necessary information specified by Cabinet Office Order in order to disseminate information about services related to the right to take action seeking injunctive relief to the citizens.

3 内閣総理大臣は、独立行政法人国民生活センターに、前二項の情報の公表に関する業務を行わせることができる。

(3) The prime minister may have the National Consumer Affairs Center of Japan provide services related to disclosure of the information prescribed in the preceding two paragraphs.

(適格消費者団体への協力等)

(Cooperation to Qualified Consumer Organizations)

第四十条 独立行政法人国民生活センター及び地方公共団体は、内閣府令で定めるところにより、適格消費者団体の求めに応じ、当該適格消費者団体が差止請求権を適切に行使するために必要な限度において、当該適格消費者団体に対し、消費生活相談及び消費者紛争（独立行政法人国民生活センター法（平成十四年法律第百二十三号）第一条の二第一項に規定する消費者紛争をいう。）に関する情報で内閣府令で定めるものを提供することができる。

Article 40 (1) At the request of a qualified consumer organization and pursuant to the provisions of Cabinet Office Order, the National Consumer Affairs Center of Japan and local public entities may provide the qualified consumer organization with the information related to consumer affairs consultations and consumer disputes (meaning consumer disputes as prescribed in Article 1-2, paragraph (1) of the Act on National Consumer Affairs Center of Japan (Act. No. 123 of 2002)) specified by Cabinet Office Order, to the extent necessary to enable the qualified consumer organization to properly exercise its right to take action seeking injunctive relief.

2 前項の規定により情報の提供を受けた適格消費者団体は、当該情報を当該差止請求権の適切な行使の用に供する目的以外の目的のために利用し、又は提供してはならない。

(2) A qualified consumer organization that receives information prescribed in the preceding paragraph may not use or offer that information for any purposes other than to properly exercise its right to take action seeking injunctive relief.

### 第三節 訴訟手続等の特例

### Section 3 Special Provisions on Court Proceedings

(書面による事前の請求)

(Prior Written Demand)

第四十一条 適格消費者団体は、差止請求に係る訴えを提起しようとするときは、その訴えの被告となるべき者に対し、あらかじめ、請求の要旨及び紛争の要点その他の内閣府令で定める事項を記載した書面により差止請求をし、かつ、その到達した時から一週間を経過した後でなければ、その訴えを提起することができない。ただし、当該被告となるべき者がその差止請求を拒んだときは、この限りでない。

Article 41 (1) Before filing an action for injunctive relief, a qualified consumer organization first makes a cease and desist demand in writing setting forth the points of the dispute and demand, and any other matters specified by Cabinet Office Order to the intended defendant in the action and may not file the action until after one week has passed since the arrival of the demand letter; provided, however, that this does not apply if the intended defendant rejects the cease and desist demand.

2 前項の請求は、その請求が通常到達すべきであった時に、到達したものとみなす。

(2) The demand as referenced in the preceding paragraph is deemed to have arrived at the time that it would ordinarily arrive.

3 前二項の規定は、差止請求に係る仮処分命令の申立てについて準用する。

(3) The provisions of the preceding two paragraphs apply mutatis mutandis to a petition for a provisional disposition order related to an action seeking injunctive relief.

(訴訟の目的の価額)

(Value of the Subject Matter of Litigation)

第四十二条 差止請求に係る訴えは、訴訟の目的の価額の算定については、財産権上の請求でない請求に係る訴えとみなす。

Article 42 For the purpose of calculating the value of the subject matter of litigation, a lawsuit regarding action seeking injunctive relief is deemed not to be an action involving property rights.

(管轄)

(Jurisdiction)

第四十三条 差止請求に係る訴訟については、民事訴訟法第五条（第五号に係る部分を除く。）の規定は、適用しない。

Article 43 (1) The provisions of Article 5 of the Code of Civil Procedure (excluding the part pertaining to item (v)) do not apply to a lawsuit regarding action seeking injunctive relief.

2 次の各号に掲げる規定による差止請求に係る訴えは、当該各号に定める行為があった地を管轄する裁判所にも提起することができる。

(2) A lawsuit regarding action seeking injunctive relief pursuant to the provisions set forth in the following items may also be filed with the court with jurisdiction over the locality in which the acts prescribed in the items are conducted:

一 第十二条 同条に規定する事業者等の行為

(i) an action seeking injunctive relief under Article 12: the acts of a business operator, commissioned party, or agent as prescribed in that Article;

二 不当景品類及び不当表示防止法第三十条第一項 同項に規定する事業者の行為

(ii) an action seeking injunctive relief under Article 30, paragraph (1) of the Act against Unjustifiable Premiums and Misleading Representations: the acts of a business operator as prescribed in that paragraph;

三 特定商取引に関する法律第五十八条の十八から第五十八条の二十四まで これらの規定に規定する当該差止請求に係る相手方である販売業者、役務提供事業者、統括者、勧誘者、一般連鎖販売業者、関連商品の販売を行う者、業務提供誘引販売業を行う者又は購入業者（同法第五十八条の二十一第二項の規定による差止請求に係る訴えにあつては、勧誘者）の行為

(iii) an action seeking injunctive relief under Articles 58-18 through 58-24 of the Act on Specified Commercial Transactions: the acts of a seller, service provider, supervisor, solicitor, general multi-level marketing distributor, seller of related goods, or person or commercial purchaser engaging in business opportunity sales (or solicitor, in the case of a lawsuit regarding an action seeking injunctive relief under Article 58-21, paragraph (2) of the Act on Specified Commercial Transactions) that is the other party to the action seeking injunctive relief prescribed in the relevant Articles; and

四 食品表示法第十一条 同条に規定する食品関連事業者の行為

(iv) acts of people engaged in food-related business provided for in Article 11 of the Food Labeling Act.

(移送)

(Change of Venue)

第四十四条 裁判所は、差止請求に係る訴えが提起された場合であつて、他の裁判所に同一又は同種の行為の差止請求に係る訴訟が係属している場合においては、当事者の住所又は所在地、尋問を受けるべき証人の住所、争点又は証拠の共通性その他の事情を考慮して、相当と認めるときは、申立てにより又は職権で、当該訴えに係る訴訟の全部又は一部について、当該他の裁判所又は他の管轄裁判所に移送することができる。

Article 44 If a lawsuit regarding an action seeking injunctive relief has been filed in one court, but a lawsuit regarding an action seeking injunctive relief against the same or a similar act is pending before another court, the court, upon finding it to be reasonable to do so, may transfer the lawsuit in whole or in part to that other court or to another competent court having jurisdiction, in consideration of the addresses or locations of the relevant parties, the

addresses of witnesses to be examined, the similarity of points at dispute or evidence, or other circumstances, upon petition or by its own authority.

(弁論等の併合)

(Consolidation of Oral Arguments)

第四十五条 請求の内容及び相手方が同一である差止請求に係る訴訟が同一の第一審裁判所又は控訴裁判所に数個同時に係属するときは、その弁論及び裁判は、併合してしなければならない。ただし、審理の状況その他の事情を考慮して、他の差止請求に係る訴訟と弁論及び裁判を併合してすることが著しく不相当であると認めるときは、この限りでない。

Article 45 (1) If multiple lawsuits regarding action seeking injunctive relief are pending concurrently in the same court of the first or second instance with the same demand and against the same other party, the oral arguments and judicial decisions must be consolidated; provided, however, that this does not apply if consolidating oral arguments and judicial decisions is found to be extremely unreasonable in light of the progress of the proceedings or other circumstances.

2 前項本文に規定する場合には、当事者は、その旨を裁判所に申し出なければならない。

(2) In the case as prescribed in the main text of the preceding paragraph, a party must file a petition with the court to that effect.

(訴訟手続の中止)

(Suspension of Court Proceedings)

第四十六条 内閣総理大臣は、現に係属する差止請求に係る訴訟につき既に他の適格消費者団体を当事者とする第十二条の二第一項第二号本文の確定判決等が存する場合において、当該他の適格消費者団体につき当該確定判決等に係る訴訟等の手続に関し第三十四条第一項第四号に掲げる事由があると疑うに足りる相当な理由がある場合（同条第二項の規定により同号に掲げる事由があるものとみなすことができる場合を含む。）であって、同条第一項の規定による第十三条第一項の認定の取消し又は第三十四条第三項の規定による認定（次項において「認定の取消し等」という。）をするかどうかの判断をするため相当の期間を要すると認めるときは、内閣府令で定めるところにより、当該差止請求に係る訴訟に係属する裁判所（以下この条において「受訴裁判所」という。）に対し、その旨及びその判断に要すると認められる期間を通知するものとする。

Article 46 (1) If, in connection with a pending lawsuit involving an action seeking injunctive relief, there has already been a final judgment or equally binding disposition as provided under the main clause of Article 12-2, paragraph (1), item (ii) to which another qualified consumer organization was a party, and there is sufficient reason to suspect that grounds as set forth in Article 34, paragraph (1), item (iv) exist as regards the other qualified

consumer organization in connection with the legal proceedings that are subject to that final judgment or equally binding disposition (including if grounds as set forth in Article 34, paragraph (1), item (iv) may be deemed to exist pursuant to Article 34, paragraph (2)), and the prime minister finds that a considerable period of time will be required to determine whether to revoke a certification under Article 13, paragraph (1) pursuant to Article 34, paragraph (1) or to determine whether to make a certification under Article 34, paragraph (3) (hereinafter referred to as "revoking a certification, etc." in the following paragraph), the prime minister is to notify the court with which the lawsuit involving the action seeking injunctive relief is pending (hereinafter referred to as "the court in charge of the case" in this Article) of this and of the period of time expected to be required to determine this, pursuant to Cabinet Office Order.

2 内閣総理大臣は、前項の規定による通知をした場合には、その通知に係る期間内に、認定の取消し等をするかどうかの判断をし、その結果を受訴裁判所に通知するものとする。

(2) Having made the notification pursuant to the provisions of the preceding paragraph, the prime minister is to determine whether to revoke the certification within the period stated in the notification, and is to notify the court in charge of the case of the results.

3 第一項の規定による通知があった場合において、必要があると認めるときは、受訴裁判所は、その通知に係る期間を経過する日まで（その期間を経過する前に前項の規定による通知を受けたときは、その通知を受けた日まで）、訴訟手続を中止することができる。

(3) Upon receipt of a notification pursuant to the provisions of paragraph (1), the court in charge of the case may suspend the court proceedings until the period stated in the notification has passed (or until it is notified as prescribed in the preceding paragraph, if this occurs before the end of that period), if it finds this to be necessary.

(間接強制の支払額の算定)

(Calculating Amount of Money for Indirect Compulsory Execution)

第四十七条 差止請求権について民事執行法第一百七十二条第一項に規定する方法により強制執行を行う場合において、同項又は同条第二項の規定により債務者が債権者に支払うべき金銭の額を定めるに当たっては、執行裁判所は、債務不履行により不特定かつ多数の消費者が受けるべき不利益を特に考慮しなければならない。

Article 47 If compulsory execution is carried out in relation to the right to take action seeking injunctive relief by the means prescribed in Article 172, paragraph (1) of the Civil Execution Act, in determining the amount of money that an obligor should pay an obligee pursuant to the provisions of Article 172, paragraph (1) or (2) of that Article, the execution court must particularly take

into account the disadvantage that the large, non-exclusive group of consumers would incur in the event of default on financial obligations.

#### 第四章 雑則

#### Chapter IV Miscellaneous Provisions

(適用除外)

(Exclusion from Application)

第四十八条 この法律の規定は、労働契約については、適用しない。

Article 48 This Act does not apply to labor contracts.

(権限の委任)

(Delegation of Authority)

第四十八条の二 内閣総理大臣は、前章の規定による権限（政令で定めるものを除く。）を消費者庁長官に委任する。

Article 48-2 The prime minister delegates the authority pursuant to the preceding Chapter (excluding the authority prescribed by Cabinet Order) to the Commissioner of the Consumer Affairs Agency.

#### 第五章 罰則

#### Chapter V Penal Provisions

第四十九条 適格消費者団体の役員、職員又は専門委員が、適格消費者団体の差止請求に係る相手方から、寄附金、賛助金その他名目のいかんを問わず、当該適格消費者団体においてその差止請求権の行使をしないこと若しくはしなかったこと、その差止請求権の放棄をすること若しくはしたこと、その相手方との間でその差止請求に係る和解をすること若しくはしたこと又はその差止請求に係る訴訟その他の手続を他の事由により終了させること若しくは終了させたことの報酬として、金銭その他の財産上の利益を受け、又は第三者（当該適格消費者団体を含む。）に受けさせたときは、三年以下の懲役又は三百万円以下の罰金に処する。

Article 49 (1) If a qualified consumer organization's officer, employee, or expert advisor receives or has a third party (including the qualified consumer organization) receive money or any other financial benefit, in the form of a contribution or donation or under any other name, from a person against which an action seeking injunctive relief has been filed by the qualified consumer organization in consideration of not exercising or not having exercised the right to take action seeking injunctive relief, of waiving or having waived the right to take action seeking injunctive relief, of entering or having entered into a settlement with the other party in connection with an action seeking injunctive relief, or of terminating or having terminated the lawsuit or other proceedings involving an action seeking injunctive relief on other grounds, that officer,

employee, or expert advisor is subject to imprisonment for not more than three years or to a fine of not more than three million yen.

2 前項の利益を供与した者も、同項と同様とする。

(2) The preceding paragraph also applies to a person providing the benefit referenced in that paragraph.

3 第一項の場合において、犯人又は情を知った第三者が受けた財産上の利益は、没収する。その全部又は一部を没収することができないときは、その価額を追徴する。

(3) In the case as referenced in paragraph (1), the financial benefit received by the offender or by a third party with knowledge of the circumstances is confiscated. If all or part of the financial benefit may not be confiscated, an equivalent value is collected.

4 第一項の罪は、日本国外においてこれらの罪を犯した者にも適用する。

(4) Provisions on the crimes referenced in paragraph (1) also apply to a person committing a crime as referenced in that paragraph outside Japan.

5 第二項の罪は、刑法（明治四十年法律第四十五号）第二条の例に従う。

(5) The crime referenced in paragraph (2) is governed by Article 2 of the Penal Code (Act No. 45 of 1907).

第五十条 偽りその他不正の手段により第十三条第一項の認定、第十七条第二項の有効期間の更新又は第十九条第三項若しくは第二十条第三項の認可を受けたときは、当該違反行為をした者は、百万円以下の罰金に処する。

Article 50 (1) If the certification under Article 13, paragraph (1), the renewal of the validity period under Article 17, paragraph (2), or the authorization under Article 19, paragraph (3) or Article 20, paragraph (3) is obtained through deception or other wrongful means, the person who committed the violation is subject to a fine of not more than one million yen.

2 第二十五条の規定に違反して、差止請求関係業務に関して知り得た秘密を漏らした者は、百万円以下の罰金に処する。

(2) A person that has disclosed confidential information obtained during the course of providing services related to the right to take action seeking injunctive relief, in violation of Article 25 is subject to a fine of not more than one million yen.

第五十一条 次の各号のいずれかに該当する場合には、当該違反行為をした者は、五十万円以下の罰金に処する。

Article 51 In any of the following cases, a person who has committed said violation is subject to a fine of not more than five hundred thousand yen:

一 第十四条第一項（第十七条第六項、第十九条第六項及び第二十条第六項において準用する場合を含む。）の申請書又は第十四条第二項各号（第十七条第六項、第十九条第六項及び第二十条第六項において準用する場合を含む。）に掲げる書類に虚偽の記載をして提出したとき。



(i) when false information was included in a written application as provided for in Article 14, paragraph (1) (including as applied mutatis mutandis pursuant to Article 17, paragraph (6), Article 19, paragraph (6), and Article 20, paragraph (6)), or a document set forth in the items under Article 14, paragraph (2) (including as applied mutatis mutandis pursuant to Article 17, paragraph (6), Article 19, paragraph (6), and Article 20, paragraph (6)) and the written application or the document was submitted;

二 第十六条第三項の規定に違反して、適格消費者団体であると誤認されるおそれのある文字をその名称中に用い、又はその業務に関し、適格消費者団体であると誤認されるおそれのある表示をしたとき。

(ii) when letters or characters were used in a person's name that are likely to cause it to be mistaken for a qualified consumer organization, or giving an indication in connection with its operations that is likely to cause it to be mistaken for a qualified consumer organization, in violation of Article 16, paragraph (3);

三 第三十条の規定に違反して、帳簿書類の作成若しくは保存をせず、又は虚偽の帳簿書類の作成をしたとき。

(iii) when a person fails to prepare or retain books and documents or prepares false books and documents, in violation of Article 30; or

四 第三十二条第一項の規定による報告をせず、若しくは虚偽の報告をし、又は同項の規定による検査を拒み、妨げ、若しくは忌避し、若しくは同項の規定による質問に対して陳述をせず、若しくは虚偽の陳述をしたとき。

(iv) when a person fails to report or falsely makes a report under Article 32, paragraph (1); when a person refuses, hinders, or evades an inspection under that paragraph; or when a person fails to give a statement or gives a false statement in response to questions asked under that paragraph.

第五十二条 法人（法人でない団体で代表者又は管理人の定めのあるものを含む。以下この項において同じ。）の代表者若しくは管理人又は法人若しくは人の代理人、使用人その他の従業者が、その法人又は人の業務に関して、第四十九条、第五十条第一項又は前条の違反行為をしたときは、行為者を罰するほか、その法人又は人に対しても、各本条の罰金刑を科する。

Article 52 (1) If the representative or administrator of a corporation (including an organization that is not a corporation but for which a representative or administrator has been established; hereinafter the same applies in this paragraph), or an agent, a worker, or other employee of a corporation or an individual violates an act prescribed in Article 49, paragraph (1) of Article 50, or the preceding Article in connection with the services of the corporation or individual, in addition to the violator being punished, the corporation or individual is subject to the fine prescribed in the relevant Article.

2 法人でない団体について前項の規定の適用がある場合には、その代表者又は管理人

が、その訴訟行為につき法人でない団体を代表するほか、法人を被告人又は被疑者とする場合の刑事訴訟に関する法律の規定を準用する。

- (2) If the preceding paragraph is applied to an organization that is not a corporation, its representative or administrator is to represent the organization that is not a corporation with respect to procedural acts, and the provisions of laws governing criminal proceedings that have a corporation as the defendant or the accused apply mutatis mutandis.

第五十三条 次の各号のいずれかに該当する者は、三十万円以下の過料に処する。

Article 53 A person falling under any of the following items is subject to a civil fine of no more than three hundred thousand yen:

一 第十六条第二項の規定による掲示をせず、又は虚偽の掲示をした者

(i) a person failing to post or falsely posting a notice under Article 16, paragraph (2);

二 第十八条、第十九条第二項若しくは第七項、第二十条第二項若しくは第七項又は第二十一条第一項の規定による届出をせず、又は虚偽の届出をした者

(ii) a person failing to file or falsely filing a notification under Article 18, Article 19, paragraph (2) or (7), Article 20, paragraph (2) or (7), or Article 21, paragraph (1);

三 第二十三条第四項前段の規定による通知若しくは報告をせず、又は虚偽の通知若しくは報告をした者

(iii) a person failing to make a notification, failing to make a report, falsely making a notification, or falsely making a report as provided for in Article 23, paragraph (4);

四 第二十四条の規定に違反して、消費者の被害に関する情報を利用した者

(iv) a person using information concerning the harm suffered by a consumer in violation of Article 24;

五 第二十六条の規定に違反して、同条の請求を拒んだ者

(v) a person refusing a request as referenced in Article 26 in violation of that Article;

六 第三十一条第一項の規定に違反して、財務諸表等を作成せず、又はこれに記載し、若しくは記録すべき事項を記載せず、若しくは記録せず、若しくは虚偽の記載若しくは記録をした者

(vi) a person, in violation of Article 31, paragraph (1), that fails to prepare financial statements, fails to state or record the required information in its financial statements, or states or records false information in its financial statements;

七 第三十一条第二項の規定に違反して、書類を備え置かなかつた者

(vii) a person failing to keep documents, in violation of Article 31, paragraph (2);

八 第三十一条第四項の規定に違反して、正当な理由がないのに同条第三項各号に掲

- げる請求を拒んだ者
- (viii) a person refusing a request set forth in any of the items of Article 31, paragraph (3) without reasonable grounds for doing so, in violation of paragraph (4) of that Article;
- 九 第三十一条第五項の規定に違反して、書類を提出せず、又は書類に虚偽の記載若しくは記録をして提出した者
- (ix) a person failing to submit a document, or stating or recording false information in a document and submitting it, in violation of Article 31, paragraph (5); or
- 十 第四十条第二項の規定に違反して、情報を同項に定める目的以外の目的のために利用し、又は提供した者
- (x) a person using or providing information for purposes other than the ones prescribed in Article 40, paragraph (2), in violation of that paragraph.

#### 附 則

#### Supplementary Provisions

この法律は、平成十三年四月一日から施行し、この法律の施行後に締結された消費者契約について適用する。

This Act comes into effect on April 1, 2001, and applies to consumer contracts concluded thereafter.

#### 附 則 〔平成十三年十一月二十八日法律第百二十九号〕 〔抄〕

#### Supplementary Provisions [Act No. 129 of November 28, 2001] [Extract]

(施行期日)

(Effective Date)

- 1 この法律は、平成十四年四月一日から施行する。
- (1) This Act comes into effect on April 1, 2002.

#### 附 則 〔平成十七年七月二十六日法律第八十七号〕 〔抄〕

#### Supplementary Provisions [Act No. 87 of July 26, 2005] [Extract]

この法律は、会社法の施行の日から施行する。

This Act comes into effect on the date that the Companies Act comes into effect.

#### 附 則 〔平成十八年六月二日法律第五十号〕 〔抄〕

#### Supplementary Provisions [Act No. 50 of June 2, 2006] [Extract]

(施行期日)

(Effective Date)

1 この法律は、一般社団・財団法人法の施行の日から施行する。

(1) This Act comes into effect on the date that the Act on General Incorporated Associations and General Incorporated Foundations comes into effect.

**附 則** [平成十八年六月七日法律第五十六号]

**Supplementary Provisions [Act No. 56 of June 7, 2006]**

(施行期日)

(Effective Date)

1 この法律は、公布の日から起算して一年を経過した日から施行する。

(1) This Act comes into effect as of the day on which one year has elapsed from the date of promulgation.

(検討)

(Examination)

2 政府は、消費者の被害の状況、消費者の利益の擁護を図るための諸施策の実施の状況その他社会経済情勢の変化を勘案しつつ、この法律による改正後の消費者契約法の施行の状況について検討を加え、必要があると認めるときは、その結果に基づいて所要の措置を講ずるものとする。

(2) The government is to examine the extent to which the Consumer Contract Act as amended by this Act is in effect, taking into consideration of situation of consumer harm, the implementation status of the various measures taken to protect the interests of consumers, and other social and economic changes, and is to take the appropriate measures based on the results of its examination, if it finds this to be necessary.

**附 則** [平成二十年五月二日法律第二十九号]

**Supplementary Provisions [Act No. 29 of May 2, 2008]**

(施行期日)

(Effective Date)

1 この法律は、平成二十一年四月一日から施行する。ただし、第二条及び第四条の規定は、特定商取引に関する法律及び割賦販売法の一部を改正する法律（平成二十年法律第七十四号）の施行の日から施行する。

(1) This Act comes into effect on April 1, 2009; provided, however, that the provisions of Articles 2 and 4 come into effect on the date on which the Act Partially Amending the Act on Specified Commercial Transactions and the Installment Sales Act (Act No. 74 of 2008) comes into effect.

(経過措置)

(Transitional Measures)

2 第一条又は第二条の規定の施行前にされた消費者契約法第十三条第一項の認定の申請並びに同法第十九条第三項及び第二十条第三項の認可の申請に係る認定及び認可に関する手続については、それぞれ第一条又は第二条の規定による改正後の同法の規定にかかわらず、なお従前の例による。

(2) Notwithstanding the provisions of Articles 1 and 2 of the revised Consumer Contract Act, provisions then in force remain applicable to the processes involved in applications for certification as referenced in Article 13, paragraph (1) of the Consumer Contract Act that are filed prior to effectuating Articles 1 and 2 and the processes involved in certification and approval in connection with applications for approval as provided in Article 19, paragraph (3) and Article 20, paragraph (3) of that Act.

3 第一条又は第二条の規定の施行前にした行為に対する罰則の適用については、それぞれ第一条又は第二条の規定による改正後の消費者契約法の規定にかかわらず、なお従前の例による。

(3) Notwithstanding the provisions of Articles 1 and 2 of the revised Consumer Contract Act, as to the applicability of penal provisions to acts which a person has conducted before the provisions of Articles 1 and 2 come into effect, provisions then in force remain applicable.

附 則 〔平成二十一年六月五日法律第四十九号〕〔抄〕

**Supplementary Provisions [Act No. 49 of June 5, 2009] [Extract]**

(施行期日)

(Effective Date)

第一条 この法律は、消費者庁及び消費者委員会設置法（平成二十一年法律第四十八）の施行の日から施行する。ただし、次の各号に掲げる規定は、当該各号に定める日から施行する。

Article 1 This Act comes into effect as of the date on which the Act Establishing the Consumer Affairs Agency and the Consumer Commission (Act No. 48 of 2009) comes into effect; provided, however, that provisions set forth in the following item come into effect on the date prescribed in that item:

一 附則第九条の規定 この法律の公布の日

(i) the provisions of Article 9 of the Supplementary Provisions: the date of the promulgation of this Act.

(処分等に関する経過措置)

(Transitional Measures for Dispositions)

第四条 この法律の施行前にこの法律による改正前のそれぞれの法律（これに基づく命令を含む。以下「旧法令」という。）の規定によりされた免許、許可、認可、承認、指定その他の処分又は通知その他の行為は、法令に別段の定めがあるもののほか、この法律の施行後は、この法律による改正後のそれぞれの法律（これに基づく命令を含

む。以下「新法令」という。)の相当規定によりされた免許、許可、認可、承認、指定その他の処分又は通知その他の行為とみなす。

Article 4 (1) Any license, permission, authorization, approval, designation or other dispositions given, or notification made, or other acts taken prior to effectuating this Act, pursuant to the provisions of the respective Acts prior to revision by this Act (including orders pursuant thereto; hereinafter referred to as the "Old Laws and Orders"), is deemed to be a license, permission, authorization, approval, designation or other dispositions given, or notification made, or other acts taken pursuant to the corresponding provisions of the respective Acts after revision by this Act (including orders pursuant thereto; hereinafter referred to as the "New Laws and Orders"), except as otherwise specified in laws and orders.

2 この法律の施行の際現に旧法令の規定によりされている免許の申請、届出その他の行為は、法令に別段の定めがあるもののほか、この法律の施行後は、新法令の相当規定によりされた免許の申請、届出その他の行為とみなす。

(2) Except as otherwise specified by laws and regulations, the filing of an application for licensing, the filing of a notification, or any comparable action that has been undertaken pursuant to a former Act or Order by the time this Act comes into effect, is deemed to constitute the filing of an application for licensing, the filing of a notification, or a comparable action that has been undertaken pursuant to the corresponding provisions of a new Act or Order.

3 この法律の施行前に旧法令の規定により報告、届出、提出その他の手続をしなければならない事項で、この法律の施行日前にその手続がされていないものについては、法令に別段の定めがあるもののほか、この法律の施行後は、これを、新法令の相当規定によりその手続がされていないものとみなして、新法令の規定を適用する。

(3) With respect to the particulars for which reports, notification, submission or other procedures must be made prior to effectuating this Act, pursuant to the provisions of the Old Laws and Orders, for which such procedures have not yet been taken prior to the Enforcement Date of this Act, the provisions of the New Laws and Orders apply after effectuating this Act, deeming that such procedures have not yet been taken pursuant to the corresponding provisions of the New Laws and Orders, except as otherwise specified in laws and orders.

(命令の効力に関する経過措置)

(Transitional Measures Concerning the Effect of Orders)

第五条 旧法令の規定により発せられた内閣府設置法第七条第三項の内閣府令又は国家行政組織法第十二条第一項の省令は、法令に別段の定めがあるもののほか、この法律の施行後は、新法令の相当規定に基づいて発せられた相当の内閣府設置法第七条第三項の内閣府令又は国家行政組織法第十二条第一項の省令としての効力を有するものとする。

Article 5 A Cabinet Order set forth in Article 7, paragraph (3) of the Act for

Establishment of the Cabinet Office or a Ministerial Order set forth in Article 12, paragraph (1) of the National Government Organization Act issued pursuant to the provisions of the Old Laws and Orders is to remain in force as the corresponding Cabinet Order set forth in Article 7, paragraph (3) of the Act for Establishment of the Cabinet Office or the corresponding Ministerial Order set forth in Article 12, paragraph (1) of the National Government Organization Act issued pursuant to the corresponding provisions of the New Laws and Orders, except as otherwise specified in laws and orders.

(罰則の適用に関する経過措置)

(Transitional Measures Concerning the Applicability of Penal Provisions)

第八条 この法律の施行前にした行為及びこの法律の附則においてなお従前の例によることとされる場合におけるこの法律の施行後にした行為に対する罰則の適用については、なお従前の例による。

Article 8 As to the applicability of penal provisions to acts which a person conducts before this Act comes into effect, and the applicability of penal provisions to acts which a person conducts after this Act comes into effect in cases where the provisions then in force remain applicable pursuant to the Supplementary Provisions of this Act, the provisions then in force remain applicable.

(政令への委任)

(Delegation to Cabinet Order)

第九条 附則第二条から前条までに定めるもののほか、この法律の施行に関し必要な経過措置（罰則に関する経過措置を含む。）は、政令で定める。

Article 9 In addition to what are provided for in Articles 2 through 8 of the Supplementary Provisions, Cabinet Order prescribes the necessary transitional measures in connection with the coming into effect of this Act (including transitional measures concerning penal provisions).

附 則 〔平成二十三年六月二十四日法律第七十四号〕 〔抄〕

**Supplementary Provisions [Act No. 74 of June 24, 2011] [Extract]**

(施行期日)

(Effective Date)

第一条 この法律は、公布の日から起算して二十日を経過した日から施行する。

Article 1 This Act comes into effect as of the date on which 20 days have passed since the date of promulgation.

附 則 〔平成二十四年八月二十二日法律第五十九号〕 〔抄〕

**Supplementary Provisions [Act No. 59 of August 22, 2012] [Extract]**

(施行期日)

(Effective Date)

第一条 この法律は、公布の日から起算して六月を超えない範囲内において政令で定める日から施行する。

Article 1 This Act comes into effect as of the date specified by Cabinet Order within a period not exceeding six months from the date of promulgation.

附 則 〔平成二十五年六月二十八日法律第七十号〕〔抄〕

**Supplementary Provisions [Act No. 70 of June 28, 2013] [Extract]**

(施行期日)

(Effective Date)

第一条 この法律は、公布の日から起算して二年を超えない範囲内において政令で定める日から施行する。ただし、次条及び附則第十八条の規定については、公布の日から施行する。

Article 1 This Act comes into effect as of the date specified by Cabinet Order within a period not exceeding two years from the day of promulgation; provided, however, that the provisions of the following Article and Article 18 of the Supplementary Provisions come into effect as of the date of promulgation.

(罰則の適用に関する経過措置)

(Transitional Measures Concerning Application of Penal Provisions)

第十七条 この法律の施行前にした行為に対する罰則の適用については、なお従前の例による。

Article 17 With regard to the application of penal provisions to acts committed prior to this Act taking effect, the provisions in force at that time remain applicable.

(政令への委任)

(Delegation to Cabinet Order)

第十八条 この附則に規定するもののほか、この法律の施行に関し必要な経過措置は、政令で定める。

Article 18 In addition to what is provided for in these Supplementary Provisions, other transitional measures required for effectuating this Act are prescribed by Cabinet Order.

附 則 〔平成二十五年十二月十一日法律第九十六号〕〔抄〕

**Supplementary Provisions [Act No. 96 of December 11, 2013] [Extract]**

(施行期日)



(Effective Date)

第一条 この法律は、公布の日から起算して三年を超えない範囲内において政令で定める日から施行する。

Article 1 This Act comes into effect as of the date specified by Cabinet Order within a period not exceeding three years from the date of promulgation.

附 則 〔平成二十六年六月十三日法律第七十一号〕 〔抄〕

**Supplementary Provisions [Act No. 71 of June 13, 2014] [Extract]**

(施行期日)

(Effective Date)

第一条 この法律は、公布の日から起算して六月を超えない範囲内において政令で定める日から施行する。ただし、次の各号に掲げる規定は、当該各号に定める日から施行する。

Article 1 This Act comes into effect as of the date specified by Cabinet Order within a period not exceeding six months from the date of promulgation; provided, however, that provisions set forth in the following items come into effect on the date prescribed in each item:

一 略

(i) omitted; and

二 第一条中不当景品類及び不当表示防止法第十条の改正規定及び同法本則に一条を加える改正規定、第二条の規定（次号に掲げる改正規定を除く。）並びに附則第三条及び第七条から第十一条までの規定 公布の日から起算して二年を超えない範囲内において政令で定める日

(ii) the revising provisions of Article 10 of Act against Unjustifiable Premiums and Misleading Representations in Article 1, the revising provisions that add an Article in main provisions of the same Act, the provisions of Article 2 (excluding the revising provisions of the following paragraph) and the provisions of Article 3 and Article 7 through Article 11 of supplementary provisions: the date specified by Cabinet Order within a period not exceeding two years from the date of promulgation.

附 則 〔平成二十六年十一月二十七日法律第百十八号〕 〔抄〕

**Supplementary Provisions [Act No. 118 of November 27, 2014] [Extract]**

(施行期日)

(Effective Date)

第一条 この法律は、公布の日から起算して一年六月を超えない範囲内において政令で定める日から施行する。

Article 1 This Act comes into effect as of the date specified by Cabinet Order within a period not exceeding one year and six months from the date of

promulgation.

附 則 〔平成二十八年六月三日法律第六十一号〕 〔抄〕

Supplementary Provisions [Act No. 61 of June 3, 2016] [Extract]

(施行期日)

(Effective Date)

第一条 この法律は、公布の日から起算して一年を経過した日から施行する。ただし、次の各号に掲げる規定は、当該各号に定める日から施行する。

Article 1 This Act comes into effect as of the day on which one year has elapsed from the date of promulgation; provided, however, that the provisions set forth in the following items come into effect on the date prescribed in each item:

一 附則第四条の規定 公布の日

(i) the provisions of Article 4 of the Supplementary Provisions: the date of the promulgation of this Act;

二 第五条第二項の改正規定（「及び第七条」を「から第七条まで」に改める部分に限る。）、第六条の次に一条を加える改正規定及び附則第三条の規定 民法の一部を改正する法律（平成二十九年法律第四十四号）の施行の日

(ii) the amending provisions of Article 5, paragraph (2) (limited to those amending "and Article 7" to read "through Article 7"), the amending provisions adding an Article immediately after Article 6, and Article 3 of the Supplementary Provisions: the date on which the Act on Partial Revision of the Civil Code (Act No. 44 of 2017) comes into effect; and

三 附則第六条の規定 民法の一部を改正する法律の施行に伴う関係法律の整備等に関する法律（平成二十九年法律第四十五号）の公布の日又はこの法律の公布の日のいずれか遅い日

(iii) the provisions of Article 6 of the Supplementary Provisions: the date of promulgation of the Act on Arrangement of Relevant Acts Incidental to the Act on Partial Revision of the Civil Code (Act No. 45 of 2017) or the date of promulgation of this Act, whichever comes later.

(経過措置)

(Transitional Measures)

第二条 この法律による改正後の消費者契約法（以下「新法」という。）第四条第四項及び第五項（第三号に係る部分に限る。）（これらの規定を新法第五条第一項において準用する場合を含む。）の規定は、この法律の施行前にされた消費者契約の申込み又はその承諾の意思表示については、適用しない。

Article 2 (1) The provisions of Article 4, paragraphs (4) and (5) of the Consumer Contract Act as amended by this Act (hereinafter referred to as the "New Act") (limited to the part pertaining to item (iii)) (including as applied mutatis mutandis pursuant to Article 5, paragraph (1) of the New Act), do not apply to

the offer or acceptance of the offer of a consumer contract if made before this Act comes into effect.

2 この法律の施行前にされた消費者契約の申込み又はその承諾の意思表示に係る取消権については、新法第七条第一項の規定にかかわらず、なお従前の例による。

(2) Notwithstanding the provisions of Article 7, paragraph (1) of the New Act, the provisions then in force remain applicable to the right to rescind an offer or acceptance of an offer in a consumer contract if that intention is manifested before this Act comes into effect.

3 この法律の施行前に締結された消費者契約の条項については、新法第八条第一項第三号及び第四号の規定にかかわらず、なお従前の例による。

(3) Notwithstanding the provisions of Article 8, paragraph (1), items (iii) and (iv) of the New Act, the provisions then in force remain applicable to the clauses of consumer contracts that have been entered into before this Act comes into effect.

4 新法第八条の二の規定は、この法律の施行前に締結された消費者契約の条項については、適用しない。

(4) The provisions of Article 8-2 of the New Act do not apply to the clauses of consumer contracts that have been concluded before this Act comes into effect.

第三条 附則第一条第二号に掲げる規定による改正後の消費者契約法第六条の二の規定は、同号に掲げる規定の施行前に消費者契約に基づく債務の履行として給付がされた場合におけるその給付を受けた消費者の返還の義務については、適用しない。

Article 3 The provisions of Article 6-2 of the Consumer Contract Act following its amendment under the provisions set forth in Article 1, item (ii) of the Supplementary Provisions do not apply to a consumer's obligation to refund any payment received if that payment is received in performance of an obligation under the consumer contract before the provisions set forth in that item come into effect.

(政令への委任)

(Delegation to Cabinet Order)

第四条 前二条に定めるもののほか、この法律の施行に伴い必要な経過措置は、政令で定める。

Article 4 In addition to what are provided for in the preceding two Articles, Cabinet Order prescribes the necessary transitional measures for effectuating this Act.

(検討)

(Examination)

第五条 政府は、消費者の被害の状況、消費者の利益の擁護を図るための諸施策の実施の状況その他社会経済情勢の変化を勘案しつつ、新法の施行の状況について検討を加

え、必要があると認めるときは、その結果に基づいて所要の措置を講ずるものとする。

**Article 5** The government is to examine the extent to which the New Act is in effect, while taking into consideration of situations of consumer harm, the implementation status of the various measures taken to protect the interests of consumers, and other social and economic changes, and take appropriate measures based on the results of its examination, if it finds this to be necessary.

**附 則**〔平成二十九年六月二日法律第四十三号〕〔抄〕

**Supplementary Provisions [Act No. 43 of June 2, 2017] [Extract]**

(施行期日)

(Effective Date)

**第一条** この法律は、平成二十九年十月一日から施行する。ただし、附則第五条の規定は、公布の日から施行する。

**Article 1** This Act comes into effect on October 1, 2017; provided, however, that Article 5 of the Supplementary Provisions comes into effect on the date of its promulgation.

(消費者契約法の一部改正に伴う経過措置)

(Transitional Measures upon Partial Revision of the Consumer Contract Act)

**第二条** この法律の施行の際現に第二条の規定による改正前の消費者契約法第十三条第一項の認定を受けている者（次条において「既存適格消費者団体」という。）に係る当該認定の有効期間については、その満了の日までの間は、第二条の規定による改正後の消費者契約法第十七条第一項の規定にかかわらず、なお従前の例による。

**Article 2** Notwithstanding the provisions of Article 17, paragraph (1) of the Consumer Contract Act following its amendment under Article 2, the provisions then in force remain applicable to the term of validity of a certification pursuant to Article 13, paragraph (1) of the Consumer Contract Act before its amendment under Article 2, which has been granted to a corporation as of the time this Act comes into effect (referred to as an "existing qualified consumer organization" in the following Article), until the expiration date of the certification.

(罰則に関する経過措置)

(Transitional Measures Concerning Penal Provisions)

**第四条** この法律の施行前にした行為に対する罰則の適用については、なお従前の例による。

**Article 4** With regard to the application of penal provisions to acts committed prior to effectuating this Act, the provisions then in force remain applicable.

(政令への委任)

(Delegation to Cabinet Order)

第五条 前三条に定めるもののほか、この法律の施行に関し必要な経過措置は、政令で定める。

Article 5 In addition to what are provided for in the preceding three Articles, Cabinet Order prescribes the necessary transitional measures for effectuating this Act.

附 則 [平成二十九年六月二日法律第四十五号]

**Supplementary Provisions [Act No. 45 of June 2, 2017]**

この法律は、民法改正法の施行の日から施行する。ただし、第百三条の二、第百三条の三、第二百六十七条の二、第二百六十七条の三及び第三百六十二条の規定は、公布の日から施行する。

This Act comes into effect on the effective date of the Civil Code Amendment Act; provided, however, that the provisions of Articles 103-2, 103-3, 267-2, 267-3, and 362 come into effect as of the date of promulgation.

附 則 [平成三十年六月十五日法律第五十四号] [抄]

**Supplementary Provisions [Act No. 54 of June 15, 2018] [Extract]**

(施行期日)

(Effective Date)

第一条 この法律は、公布の日から起算して一年を経過した日から施行する。ただし、附則第三条及び第五条の規定は、公布の日から施行する。

Article 1 This Act comes into effect as of the day on which one year has elapsed from the date of promulgation. However, the provisions of Article 3 and Article 5 of the Supplementary Provisions come into force from the date of promulgation.

(経過措置)

(Transitional Measures)

第二条 この法律の施行前にされた消費者契約の申込み又はその承諾の意思表示については、この法律による改正後の消費者契約法（以下「新法」という。）第四条第二項（新法第五条第一項において準用する場合を含む。）の規定にかかわらず、なお従前の例による。

Article 2 (1) Regarding the consumer's manifestation of intention of an offer for a consumer contract or acceptance for such an offer that were made prior to effectuating this Act, the provisions then in force remain applicable, regardless of the provisions of Article 4, paragraph (2) of the revised Consumer Contract Act (hereinafter referred to as the "New Act") (including as applied mutatis

mutandis to Article 5, paragraph (1) of the New Act).

2 新法第四条第三項第三号から第八号まで（これらの規定を新法第五条第一項において準用する場合を含む。）の規定は、この法律の施行前にされた消費者契約の申込み又はその承諾の意思表示については、適用しない。

(2) The provisions of Article 4, paragraph (3), items 3 through 8 of the New Act (including cases where these provisions are applied mutatis mutandis pursuant to Article 5, paragraph 1 of the New Act) do not apply when the consumer's manifestation of intention of an offer for a consumer contract or acceptance of such an offer has been made prior to effectuating this Act.

3 この法律の施行前に締結された消費者契約の条項については、新法第八条第一項及び第八条の二の規定にかかわらず、なお従前の例による。

(3) The provisions then in force remain applicable to the provisions of consumer contracts concluded prior to effectuating this Act, regardless of the provisions of Article 8-1 and Article 8-2 of the New Act.

4 新法第八条の三の規定は、この法律の施行前に締結された消費者契約の条項については、適用しない。

(4) The provisions of Article 8-3 of the New Act do not apply to the provisions of consumer contracts concluded before effectuating this Act.

(政令への委任)

(Delegation to Cabinet Order)

第三条 前条に定めるもののほか、この法律の施行に伴い必要な経過措置は、政令で定める。

Article 3 In addition to what is provided for in the preceding article, Cabinet Order prescribes the transitional measures necessary for effectuating this Act.

(検討)

(Examination)

第四条 政府は、消費者の被害の状況、消費者の利益の擁護を図るための諸施策の実施の状況その他社会経済情勢の変化を勘案しつつ、新法の施行の状況について検討を加え、必要があると認めるときは、その結果に基づいて所要の措置を講ずるものとする。

Article 4 The government is to examine the status of effectuating the New Act, while taking into consideration of the situations of consumer harm, the implementation status of various measures to protect consumer interests, and other changes in socio-economic conditions, and take necessary measures based on the results, if it finds this to be necessary.

附 則 〔令和四年六月一日法律第五十九号〕 〔抄〕

Supplementary Provisions [Act No. 59 of June 1, 2022] [Extract]

(施行期日)

(Effective Date)

第一条 この法律は、公布の日から起算して一年を経過した日から施行する。ただし、次の各号に掲げる規定は、当該各号に定める日から施行する。

Article 1 This Act comes into effect as of the date on which one year has passed since the date of promulgation; provided, however, that provisions set forth in the following items come into effect on the date prescribed in each item:

一 第一条中消費者契約法第十三条第五項の改正規定、同法第十四条第二項第八号の改正規定、同法第十八条の改正規定、同法第十九条の改正規定、同法第二十条第四項の改正規定、同法第三十一条の改正規定、同法第三十四条の改正規定、同法第三十五条の改正規定、同法第五十条の改正規定、同法第五十一条の改正規定、同法第五十二条第一項の改正規定及び同法第五十三条の改正規定並びに第二条の規定並びに次条第五項から第七項まで並びに附則第三条、第四条及び第七条から第九条までの規定 公布の日から起算して一年六月を超えない範囲内において政令で定める日

(i) the provisions in Article 1 revising Article 13, paragraph (5) of the Consumer Contract Act, the provisions revising Article 14, paragraph (2), item (viii) of the same Act, the provisions revising Article 18 of the same Act, the provisions revising Article 19 of the same Act, the provisions revising Article 20, paragraph (4) of the same Act, the provisions revising Article 31 of the same Act, the provisions revising Article 34 of the same Act, the provisions revising Article 35 of the same Act, the provisions revising Article 50 of the same Act, the provisions revising Article 51 of the same Act, the provisions revising Article 52, paragraph (1) of the same Act, the provisions revising Article 53 of the same Act, the provisions of Article 2, the provisions of paragraphs (5) to (7) of the following Article, and the provisions of Article 3, Article 4, and Articles 7 through 9 of the supplementary provisions: a date specified by Cabinet Order within a period not exceeding one year and six months from the date of promulgation; and

二 附則第五条の規定 公布の日

(ii) the provisions of Article 5 of the Supplementary Provisions: the date of promulgation.

(政令への委任)

(Delegation to Cabinet Order)

第五条 前三条に定めるもののほか、この法律の施行に伴い必要な経過措置（罰則に関する経過措置を含む。）は、政令で定める。

Article 5 In addition to what is provided for in the preceding three Articles, any necessary transitional measures (including transitional measures concerning penal provisions) for effectuating this Act are specified by Cabinet Order.

附 則 〔令和四年六月一日法律第五十九号〕 〔抄〕

Supplementary Provisions [Act No. 59 of June 1, 2022] [Extract]

(施行期日)

(Effective Date)

第一条 この法律は、公布の日から起算して一年を経過した日から施行する。ただし、次の各号に掲げる規定は、当該各号に定める日から施行する。

Article 1 This Act comes into effect as of the date on which one year has passed since the date of promulgation; provided, however, that provisions set forth in the following items come into effect on the date prescribed in each item:

一 第一条中消費者契約法第十三条第五項の改正規定、同法第十四条第二項第八号の改正規定、同法第十八条の改正規定、同法第十九条の改正規定、同法第二十条第四項の改正規定、同法第三十一条の改正規定、同法第三十四条の改正規定、同法第三十五条の改正規定、同法第五十条の改正規定、同法第五十一条の改正規定、同法第五十二条第一項の改正規定及び同法第五十三条の改正規定並びに第二条の規定並びに次条第五項から第七項まで並びに附則第三条、第四条及び第七条から第九条までの規定 公布の日から起算して一年六月を超えない範囲内において政令で定める日

(i) the provisions in Article 1 revising Article 13, paragraph (5) of the Consumer Contract Act, the provisions revising Article 14, paragraph (2), item (viii) of the same Act, the provisions revising Article 18 of the same Act, the provisions revising Article 19 of the same Act, the provisions revising Article 20, paragraph (4) of the same Act, the provisions revising Article 31 of the same Act, the provisions revising Article 34 of the same Act, the provisions revising Article 35 of the same Act, the provisions revising Article 50 of the same Act, the provisions revising Article 51 of the same Act, the provisions revising Article 52, paragraph (1) of the same Act, the provisions revising Article 53 of the same Act, the provisions of Article 2 and paragraphs (5) through (7) of the following Article, and the provisions of Article 3, Article 4, and Articles 7 through 9 of the supplementary provisions: a date specified by Cabinet Order within a period not exceeding one year and six months from the date of promulgation; and

二 附則第五条の規定 公布の日

(ii) the provisions of Article 5 of the Supplementary Provisions: the date of promulgation.

(消費者契約法の一部改正に伴う経過措置)

(Transitional Measures upon Partial Revision of the Consumer Contract Act)

第二条 第一条の規定による改正後の消費者契約法（以下この条において「新消費者契約法」という。）第四条第三項第三号及び第四号（これらの規定を消費者契約法第五条第一項において準用する場合を含む。）の規定は、この法律の施行の日（次項から第四項までの規定において「施行日」という。）以後にされる消費者契約（消費者契約法第二条第三項に規定する消費者契約をいう。次項及び第三項において同じ。）の申込み又はその承諾の意思表示について適用する。



Article 2 (1) The provisions of Article 4, paragraph (3), items (3) and (4) (including as applied mutatis mutandis pursuant to Article 5, paragraph (1) of the Consumer Contract Act) of the Consumer Contract Act as amended by the provisions of Article 1 (hereinafter referred to as "New Consumer Contract Act" in this Article) apply to manifestations of intentions to be bound by the offer of a consumer contract (meaning consumer contracts as prescribed in Article 2, paragraph (3) of the Consumer Contract Act; same applies in the following paragraph and paragraph (3)) that are expressed on or after the date on which this Act comes into effect (referred to as the "effective date" in the provisions from the following paragraph to paragraph (4)).

2 新消費者契約法第四条第三項第九号（消費者契約法第五条第一項において準用する場合を含む。）の規定は、施行日以後にされる消費者契約の申込み又はその承諾の意思表示について適用し、施行日前にされた消費者契約の申込み又はその承諾の意思表示については、なお従前の例による。

(2) The provisions of Article 4, paragraph (3), item (ix) of the New Consumer Contract Act (including as applied mutatis mutandis pursuant to Article 5, paragraph (1) of the Consumer Contract Act) apply to any consumer's manifestations of intentions to be bound by the offer of a consumer contract or acceptance for such an offer that are made on or after the effective date, and those made prior to the effective date are applicable under the provisions then in force.

3 新消費者契約法第八条第三項の規定は、施行日以後に締結される消費者契約の条項について適用する。

(3) The provisions of Article 8, paragraph (3) of the New Consumer Contract Act apply to the clauses of consumer contracts concluded after the effective date.

4 新消費者契約法第十二条の五の規定は、施行日以後にされる新消費者契約法第十二条第三項又は消費者契約法第十二条第四項の規定による請求について適用する。

(4) The provisions of Article 12-5 of the New Consumer Contract Act apply to demands pursuant to the provisions of Article 12, paragraph (3) of the New Consumer Contract Act and Article 12, paragraph (4) of the Consumer Contract Act that are made on or after the effective date.

5 新消費者契約法第十九条第四項の規定は、前条第一号に掲げる規定の施行の日（以下この条から附則第四条までにおいて「第一号施行日」という。）以後にされる同項の申請について適用し、第一号施行日前にされた第一条の規定による改正前の消費者契約法（次項において「旧消費者契約法」という。）第十九条第四項の申請については、なお従前の例による。

(5) The provisions of Article 19, paragraph (4) of the New Consumer Contract Act apply to applications under that paragraph that are issued on or after the date on which the provisions set forth in item (i) of the preceding Article come into force (hereinafter referred to as the "item (i) effective date" from this Article to Article 4 of the Supplementary Provision), and applications under Article 19,

paragraph (4) of the Consumer Contract Act prior to the amendment pursuant to Article 1 (referred to as the "Former Consumer Contract Act" in the following paragraph) that are issued prior to the item (i) effective date are applicable under the provisions then in force.

6 新消費者契約法第二十条第四項の規定は、第一号施行日以後にされる同項の申請について適用し、第一号施行日前にされた旧消費者契約法第二十条第四項の申請については、なお従前の例による。

(6) The provisions of Article 20, paragraph (4) of the New Consumer Contract Act apply to applications under that paragraph that are issued on or after the item (i) effective date, and applications under Article 20, paragraph (4) of the Former Consumer Contract Act that are issued prior to the item (i) effective date are applicable under the provisions then in force.

7 新消費者契約法第三十一条第一項、第二項及び第五項の規定は、第一号施行日以後に開始する事業年度に係る同条第一項に規定する書類について適用し、第一号施行日前に開始した事業年度に係る書類については、なお従前の例による。

(7) The provisions of Article 31, paragraph (1), paragraph (2), and paragraph (5) of the New Consumer Contract Act apply to the documents pertaining to business years beginning on or after the item (i) effective date as prescribed in paragraph (1) of the same Article, and documents pertaining to business years beginning prior to the item (i) effective date are applicable under the provisions then in force.

(罰則に関する経過措置)

(Transitional Measures Concerning Penal Provisions)

第四条 第一号施行日前にした行為及びこの附則（附則第二条第二項を除く。）の規定によりなお従前の例によることとされる場合における第一号施行日以後にした行為に対する罰則の適用については、なお従前の例による。

Article 4 Prior laws continue to govern the applicability of penal provisions to acts committed prior to the date of enforcement in item (i) or acts committed on or after the date of enforcement in item (i) for case the provisions previously in force are to remain applicable pursuant to the provisions of these Supplementary Provisions (excluding Article 2, paragraph (2) of the Supplementary Provisions).

(政令への委任)

(Delegation to Cabinet Order)

第五条 前三条に定めるもののほか、この法律の施行に伴い必要な経過措置（罰則に関する経過措置を含む。）は、政令で定める。

Article 5 In addition to what is provided for in the preceding three Articles, any necessary transitional measures (including transitional measures concerning penal provisions) for effectuating this Act are specified by Cabinet Order.

(検討)

(Examination)

第六条 政府は、この法律の施行後五年を経過した場合において、この法律による改正後の規定の施行の状況について検討を加え、必要があると認めるときは、その結果に基づいて必要な措置を講ずるものとする。

Article 6 Once it has been five years since the effective date of this Act, if the government finds it to be necessary to do so after examining the status of enforcement of the provisions amended by this Act, the government is to take the necessary measures based on the findings.

附 則 [令和四年六月十七日法律第六十八号] [抄]

Supplementary Provisions [Act No. 68 of June 1, 2022] [Extract]

(施行期日)

(Effective Date)

1 この法律は、刑法等一部改正法施行日から施行する。ただし、次の各号に掲げる規定は、当該各号に定める日から施行する。

(1) This Act comes into effect as of the date on which the Act on the Partial Amendment of the Penal Code, etc. comes into effect; provided, however, that provisions set forth in the following item come into effect on the date prescribed in that item:

一 第五百九条の規定 公布の日

(i) the provisions of Article 509: the date of promulgation.

附 則 [令和四年十二月十六日法律第九十九号] [抄]

Supplementary Provisions [Act No. 99 of December 16, 2022] [Extract]

(施行期日)

(Effective Date)

第一条 この法律は、公布の日から起算して二十日を経過した日から施行する。

Article 1 This Act comes into effect as of the date on which 20 days have passed since the date of promulgation.

(消費者契約法の一部改正に伴う経過措置)

(Transitional Measures upon Partial Revision of the Consumer Contract Act)

第二条 第一条の規定による改正後の消費者契約法（以下この条において「新法」という。）第四条第三項第六号（消費者契約法第五条第一項において準用する場合を含む。）の規定は、この法律の施行の日以後にされる消費者契約の申込み又はその承諾の意思表示について適用し、同日前にされた消費者契約の申込み又はその承諾の意思表示については、なお従前の例による。

Article 2 (1) The provisions of Article 4, paragraph (3), item (vi) (including as applied mutatis mutandis pursuant to Article 5, paragraph (1) of the Consumer Contract Act) of the Consumer Contract Act as amended by the provisions of Article 1 (hereinafter referred to as "New Act") apply to manifestations of intentions to be bound by the offer of a consumer contract or by the acceptance of such an offer if that intention is manifested before this Act comes into effect, and regarding consumer's manifestations of intentions to be bound by the offer of a consumer contract or acceptance for such an offer that were made prior to said date, the provisions then in force remain applicable.

2 新法第七条第一項の規定は、この法律の施行前にされた消費者契約の申込み又はその承諾の意思表示に係る取消権についても、適用する。ただし、第一条の規定による改正前の消費者契約法第七条第一項に規定する取消権の時効がこの法律の施行の際既に完成していた場合は、この限りでない。

(2) The provisions of Article 7, paragraph (1) of the New Act apply even when the consumer's right to revoking an offer or acceptance of an offer of a consumer contract exercised prior to this Act taking effect; provided, however, that this does not apply if, as prescribed in Article 1, the statute of limitations on the rescission right, prescribed in Article 7, paragraph (1) of the Consumer Contract Act prior to amendment, has already been run out at the time this Act coming into effect.

(検討)

(Examination)

第三条 政府は、この法律の施行後五年を経過した場合において、この法律による改正後の規定の施行の状況について検討を加え、必要があると認めるときは、その結果に基づいて必要な措置を講ずるものとする。

Article 3 Once it has been five years since the effective date of this Act, if the government finds it to be necessary to do so after examining the status of enforcement of the provisions amended by this Act, the government is to take the necessary measures based on the findings.